

**Education Service Center, Region 20**  
**Tri-County Head Start**  
**Program Philosophy, Goals and Objectives**  
**2017-2018**

As ESC-20 Head Start program, we strive to:

- ✓ **Build positive relationships with families, community and school district partners in an effort to best serve the needs of children with diverse backgrounds;**
- ✓ **Connect families with sustainable access to resources to enhance self-sufficiency and success;**
- ✓ **Demonstrate compassion and respect for the communities served;**
- ✓ **Effectively work with consistency of procedures, integrity and trust, accepting change and accountability while staying informed to make improved decisions and actions.**

**Program Goal 1:** To monitor and adjust the usage of the program's database in which the Head Start management staff and Family Service Associates (FSA) will maintain and utilize child data information to ensure appropriate services and resources for children.

Long Range Goal: Use the database as a tool to provide the program immediate data pertinent to the needs of the program.

Short Term Objective: To refine the database reports to assist each management staff member in gathering and monitoring the needs of the children, in each of their respective service areas.

**Program Goal 2:** To re-align the program procedures to ensure alignment with the new Head Start Performance Standards and merge overarching plans of the two Head Start programs, Tri-County and Bexar County, at ESC-20.

Long Range Goal: To implement and maintain the updated program procedures.

Short Term Objective: To provide collaboration meetings among the two teams in order to review the integration and implementation processes of both programs.

**Program Goal 3:** To strengthen the system of on-going communication in partnership with the school districts to identify the respective needs and maintain proper documentation to ensure timely services.

Long Range Goal: The program will maintain a system of communication that will alert the management staff immediately of the service needed by a child, family, and/or campus.

Short Term Objective: To create a Communication Memo in e-mail format that any staff member may be able to utilize to expedite needed services.

**Program Goal 4:** To continuously provide Parent Family Community and Engagement (PFCE) strategies to management staff so they understand their role in using the PFCE framework as a tool to assist the families and children of the program.

Long Range Goal: To increase overall knowledge in the understanding of the dimensions of the PFCE and to identify and/or create the necessary tools to measure appropriate PFCE practices.

Short Term Objective: To review and monitor the daily, weekly, and monthly contacts of each of the service areas parent engagement contacts as a way to measure the impact of the PFCE practices.

**Program Goal 5:** To obtain complete up-to-date physicals and dentals from every child enrolled by the end of the enrolled school year.

Long Range Goal: To ensure that all parents entering their children into the Head Start program understand the value of obtaining complete up-to-date physicals and dentals forms for their children.

Short Term Objective: To establish timelines with benchmarks within the first 90 days of school using a visual scorecard, to communicate to all stakeholders the progress of obtaining up-to-date physicals and dental forms.

**Program Goal 6:** To increase the score of a 2.55 on the instructional support domain on the Classroom Assessment Scoring System (CLASS) observational tool in order to provide greater instructional strategies throughout the program.

Long Range Goal: To strengthen CLASS professional development strategies by providing individualized teacher professional development in order to assist teachers to obtain and maintain higher scores on the instructional support domain.

Short Term Objective: To set teacher goals and scoreboards, based on the three domains of concept development, quality of feedback, and language modeling, that will directly impacts the instructional support domain.

**Program Goal 7:** To increase the safety and cleanliness of the classroom facilities within 90% of all the safety standards.

Long Range Goal: To be in complete compliance of all safety standards by strengthening the system of communication between facilities directors and classroom staff in reporting the needs of facilities.

Short Term Objective: To set safety goals and scoreboards for facilities to strive for 90% of all safety standards through ongoing monitoring and collaboration.