IT Board Report – 6/6/2013

INCIDENTS BY STATUS

Last 10 Incident Requests

Period | All

Work Queue | --All Work Queues--

Refresh

Work In Process

Incident Totals

☑ 5 New Request

   0 UNASSIGNED

   0 Assigned Just Work Queue

☑ 1 Work In Progress

☑ 134 Complete

☑ 3 Closed Incident

☐ 0 Declined

☐ 0 Parts on Order

☑ 4 Duplicate Request

☐ 0 Void

☐ 0 On Hold

☐ 0 Waiting More Information

☐ 0 Open Extended

☐ 0 Pending

☐ 0 Waiting Funding

☐ 0 Deferred

☑ 1 Forwarded

☐ 0 ReOpen

🔴 New Request

🟢 Work In Progress
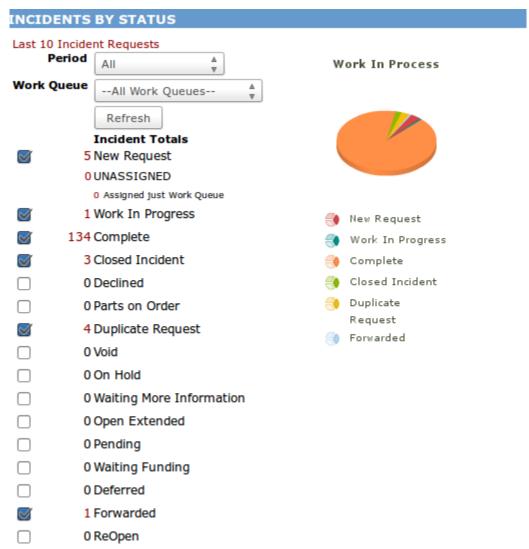
🟠 Complete

🟢 Closed Incident

🟡 Duplicate Request

🔵 Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.