

IT Report – 4/29/14

INCIDENTS BY STATUS

Last 10 Incident Requests

Period

All

Work Queue

--All Work Queues--

Refresh

Work In Process



Incident Totals



5 New Request

0 UNASSIGNED

0 Assigned just Work Queue



0 Work In Progress



163 Complete



3 Closed Incident



0 Declined



0 Parts on Order



4 Duplicate Request



0 Void



0 On Hold



0 Waiting More Information



0 Open Extended



0 Pending



0 Waiting Funding



0 Deferred



2 Forwarded



0 ReOpen



New Request



Complete



Closed Incident



Duplicate
Request



Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.