

## TECHNOLOGY DEPT.

Listed are duties and projects currently being worked on by the Technology Department...

1. Continuing to work with ESC20 to resolve network configuration problems highlighted in the ESC20 Network Assessment. This includes adding new hardware, software, and complete re-configuration so the campus can utilize the full functionality of services and internet.
2. Implemented a new Help Desk system with the goal being to provide reliable services to staff in a more organized and efficient manner. It currently rolled out to select staff as a pilot trial phase.
3. Continuing to work with selected teachers and Seniors with the new tablets and troubleshooting issues with Microsoft to android conversions.
4. Installed new wireless management system and access points received by Cisco Meraki as test equipment. This equipment allows us to monitor and manage wireless users and devices remotely, thus giving us full control over bandwidth speeds, coverage, usage ect.
5. Created and fixed all student emails grades 6-12.

These are some of the main points we are focused on and does not include the repairs and fixes we handle on a daily basis.

Michael Munoz – Technology Manager