Tech Report - 8/16/13

INCIDENTS BY STATUS

Last 10 Incident Requests
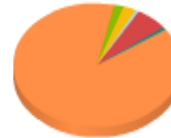
Period All ▼

Work Queue --All Work Queues-- ▼

[Refresh]

Work In Process

Incident Totals

☑	10	New Request
	0	UNASSIGNED
	0	Assigned just Work Queue
☑	1	Work In Progress
☑	140	Complete
☑	3	Closed Incident
☐	0	Declined
☐	0	Parts on Order
☑	4	Duplicate Request
☐	0	Void
☐	0	On Hold
☐	0	Waiting More Information
☐	0	Open Extended
☐	0	Pending
☐	0	Waiting Funding
☐	0	Deferred
☑	1	Forwarded
☐	0	ReOpen

Legend:
- New Request
- Work In Progress
- Complete
- Closed Incident
- Duplicate Request
- Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.