

# Leading Learning Award

## September 2025

“We found out late in the process that a local district was switching to PowerSchool and having quite a bit of trouble with their implementation. The district reached out to our Kent ISD PowerSchool team, and Elissa was quick to jump in to help. Elissa went above and beyond to assist with getting their data into PowerSchool just in time for the start of their school year. Elissa also helped out with various technical support questions and provided customized reports to assist with some additional dataflow. Without Elissa's quick assistance and willingness to jump into a messy situation, this district would not have been able to function in PowerSchool on day 1 of the school year.

This is not the only example of Elissa going above and beyond. At 3 PM on a Friday, we received an email from PowerSchool about an important security update that was just released. On Elissa's day off, she was still able to have these updates installed by 8 PM that night. This dedication ensured that our districts were protected from a potential issue with only a few hours of turnaround time.

We appreciate all of the technical expertise Elissa provides to our PowerSchool team and her willingness to go above and beyond to support our local districts. Thank you, Elissa!”

