



Sharon Williams, Ed.D.
Superintendent of Schools

To: RIMSD 41 Board of Education
From: Dr. Sharon Williams
Cabinet Champion: Troy Bevans, IT Director
Date: May 12th, 2026
Re: K-12 Tech Chromebook Repair Vendor

To support the reliability and longevity of student devices, the Rock Island–Milan School District utilizes specialized repair and lifecycle management services to maintain its Chromebook fleet and other instructional technology. K-12 Tech Repairs serves as a key partner in this effort and is an approved vendor through the Omnia Partners cooperative purchasing program.

Omnia Partners contracts are competitively solicited, evaluated, and awarded by a lead public agency. This process allows the District to access nationally negotiated pricing, consistent service, and efficient procurement timelines without the need for a separate local bidding process.

K-12 Tech Repairs, located at 451 S Washington St, Valparaiso, IN 46383, provides nationwide repair services for Chromebooks and other devices, including warranty and non-warranty repairs, accidental damage coverage, and device lifecycle support.

In addition to repair services, K-12 Tech Repairs offers lifecycle support options such as asset tracking, repair workflow management, and deployment services, improving operational efficiency and visibility for District staff.

To support ongoing student device availability within the District's 1:1 program, it is recommended that the Rock Island – Milan Board of Education authorize expenditures with K-12 Tech Repairs in an amount not to exceed \$101,794.00 annually. Funding for these services will be supported through the technology department budget.

Investment Period: July 1st, 2026 through June 30th, 2027
Total Investment: \$101,794.00
Funding Source: Technology Dept. Budget