

## Mark Hoover

2409 Christopher Drive  
Abilene, Tx 79602

Tel: (325) 370-6087  
[mark.hoover77@gmail.com](mailto:mark.hoover77@gmail.com)

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### EXPERIENCE

#### **Appraisal Review Board, Central Appraisal District, Taylor County 2020 – 2025**

Served on the Appraisal Review Board [ARB] as member (1 year), Secretary (1 year), and Board Chair (3 years). Heard and made decisions on property tax protest appeals for residential, commercial, and personal property cases under the Texas Property Tax Code. Wrote scripts for hearing panels to use including single-member, 3 member, and full member panels. Reviewed and edited Bylaws and Hearing Procedures for Taylor County ARB.

#### **City of Abilene 2004 – 2016**

Served as Assistant Director for Administrative Services. Provided services and support to the entire City organization in the areas of Human Resources, Risk Management, Information Technology including networking, software including applications development and support, Telecommunications, Training and Development, GIS, 9-1-1 Administration, and Police Communications. Reviewed City contracts for approvals. Appeared before City Council meetings when needed to represent the department, as well as on various committees and in various organizations.

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#### **Texas Department of Human Services, Abilene Assistant Regional Administrator, 2000 - 2003**

Assisted the Regional Administrator the past three years in administering and directing human service programs for the Department. Responsible for employing appropriate organizational and management skills to employ policies, procedures, and standards of TDHS. Accountable for the quality of management utilized in carrying out the agency mission. Served as agency spokesperson regarding content of all programs and the management practices within the region. Lead responsibility for administration and direction of all support areas including Business Services, Human Resources, Information Technology, TIERS, Educational Services, Legal, Civil Rights, and Administrative Support. Supported the Regional Administrator in administering programs for Texas Works, Long Term Care Services, and Long Term Care Regulatory. Participated in quality control reviews, service improvement plans, service delivery issues and needs for Texas Works; redesign discussions, contract administration, employee Telework participation and impact on client service delivery in Long Term Care Services; and staffing concerns, performance issues, service delivery, and records management in Long Term Care Regulatory. Demonstrated skills in developing, implementing, and monitoring a \$28 million budget for the region. Leader or participant on statewide workgroups addressing Quick Hit/Workload Relief, Agency Infrastructure Change Management, and Conflict Resolution. Participated in a Direction Setting Conference with other regional and state office executive staff.

**Texas Department of Human Services, Abilene, TX**

**Director of Legal Services and Regional Attorney, 1985 - 2000**

Administrator and Attorney. Responsible for many administrative decisions and directions for the region, including executive team management, budget, personnel, business services co-location activities, and inter-regional cooperation initiatives. Participate in program planning decisions, including Texas Works, Long Term Care Services, and Long Term Care Regulatory. Serve as a community resource for the public, federal and state representatives, other state agencies, private organizations, and client/client representatives. Responsible for all legal activities in the 60 county West Central Texas region.

**Attorney General of Texas, Midland, TX**

**Assistant Attorney General, 1983 - 1985**

Assistant Attorney General and Regional Director of Child Support Enforcement. Responsible for all legal and administrative activities in a 23 county West Texas region stretching from Midland-Odessa to El Paso. Served as the Attorney General's regional liaison with the local judiciary, private attorneys, county judges and commissioners courts, and numerous community groups affected by and involved with the collection of child support for welfare and non-welfare clients. Designed and implemented policies, procedures, and strategies for the establishment, collection, and enforcement of child support payments that met Federal and State requirements. Supervised legal and paralegal personnel.

**Texas Department of Human Services, Midland, TX**

**Regional Director for Child Support, 1977 - 1983**

Regional Director for Child Support Enforcement. Responsible for all administrative and legal activities in a 23 county West Texas region stretching from Midland-Odessa to El Paso. Served on and provided advice and consultation as a member of the Regional Executive Team. Managed all aspects of an annual budget including planning, requesting, allocating, and expending phases. Managed Agency and El Paso County personnel including legal and paralegal staff. Designed and implemented policies, procedures, and strategies for the program that met Federal and State requirements, for both my regional area as well as for a statewide use in the Agency.

**Texas Department of Human Services, Midland, TX**

**Child Support Attorney, 1974 - 1977**

Performed Child Support program duties as the unit attorney and supervisor. Managed two offices in Midland and San Angelo and covered 30 counties.

**EDUCATION**

**University of California, Davis, California**

**B.A., Political Science, 1970**

**Texas Tech University , Lubbock, Texas**

**J.D. , Law, 1974**

## **Community Involvement**

**Abilene Philharmonic Association**

Board member and President, 2004 – 2010

**Abilene Philharmonic Foundation**

Board member and President, 2017 – 2023

**Regional Crime Victims Crisis Center**

Board member and Vice-President, 1991 – 2003

**Abilene Friends of the Library**

**Meals on Wheels**

**Kiwanis Club of Abilene**

Member, President, Lt. Governor; 2004 - present

**United Way Volunteer, Midland and Abilene**

**Aldersgate Abilene Methodist Church**

Member, 1985 – 2025; served in numerous official capacities at both the local, district, and conference levels.