

Tia Smith-Jackson has worked for the district since 2004 part-time and became a full-time employee in 2007. She has worked for Cedar Hill ISD in many capacities; Even Start Program (nursery attendant), Special Education (Content Mastery Aide) at the High School, Extended Day Program (Worker, Supervisor, and Clerk), and currently as Clerk for the Human Resources Department.

Mrs. Smith-Jackson is a native of Dallas, Texas and has lived in Cedar Hill for the past 5 years. She has been married for one year to husband, Shawn, with no children yet. Mrs. Smith's hobbies are reading, spending time with my family, going to church, and shopping.

Mrs. Smith-Jackson has this to say about Stellar Customer Service. Stellar Customer Service is the true life line to any successful organization. As a front line employee, I recognize the importance of providing everyone who is in need of service with a logical complimentary solution. All while upholding my personal ethics and the policies of the district.

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Recently Mrs. Smith-Jackson had to step in to do interim duties within the Human Resources Department as Substitute Specialist while an employee was on maternity leave. She worked diligently and professionally to service the needs of the district's substitutes as well as all the campuses to ensure the substitute office continued to run efficiently.

Donna Nwachukwu, Campus Secretary at Joe Wilson Intermediate had this to say about Mrs. Smith-Jackson during this time ... Mrs. Jackson-Smith, has been truly wonderful during her interim duties. I greatly appreciate her patience along with the assistance she has given me. Her professionalism and attention to our campus needs is beyond approach. She is truly a valuable asset to the Cedar Hill Independent School District.