

# Agreement with Verizon for VoIP Services

February 16, 2009

## SUMMARY:

- This item requests approval of upgrading and expanding our district voice service.

## BOARD GOAL: VI. Growth & Change...In pursuit of excellence, the district will:

review and adjust policies and procedures effectively to address the challenges of rapid growth and changing demographic characteristics while maintaining and enhancing our strong sense of community

## PREVIOUS BOARD ACTION: none

## BACKGROUND INFORMATION:

- The district has grown rapidly over the last several years. When we initially switched over our PBX telephone system to the Cisco Voice over IP system in 2001, we built in enough telephone capacity to last for a few years. The time has come to enlarge our capacity for the future.

## SIGNIFICANT ISSUES:

- The district telephone service is funded by federal Erate dollars and this agreement is notice to Erate that we are changing our service.

## FISCAL IMPLICATIONS:

- All phone bills are budgeted in the appropriate cycle. The Erate funding requests always run a fiscal year behind. The Erate cycle is started for requests in February each year and funded by paper sometime in the first semester with the physical checks coming later.
- This new Verizon VoIP service will increase our monthly billing cycle by approximately \$1,000 per month while almost doubling our voice connection capacity from 92 connections to 180 connections.

## BENEFIT OF ACTION:

- Passage of this action will give the district double the voice connection capacity. The average everyday voice traffic in DISD runs at 75% to 85% capacity and elevates to 100% capacity with weather and emergencies.

## PROCEDURAL AND REPORTING IMPLICATIONS:

- As stated above, this procedure is to be documented for future Erate considerations.

## PUBLIC COMMENT RECEIVED:

- None

## ALTERNATIVES:

- No alternative actions are proposed as we are a Verizon territory.

## OTHER COMMENTS:

- This newer Verizon VoIP technology for our organizing our voice network will grow with our district in a more efficiently designed format. Our district is so large it covers 2 different phone company territories with Verizon and AT&T. We will be able to drop our AT&T PRI service for our eastern corridor which will save our district money both immediately and into the future.

## SUPERINTENDENT'S RECOMMENDATION:

- The Superintendent recommends approval of the contract.

## STAFF PERSONS RESPONSIBLE:

- Ernie Stripling, TIO

## ATTACHMENT:

- Agreement for signature
- TCO (Total Cost of Ownership) financial information

## APPROVAL:

Signature of Staff Member Proposing Recommendation: \_\_\_\_\_

Signature of Divisional Assistant Superintendent: \_\_\_\_\_

Signature of Superintendent: \_\_\_\_\_