

Technology Department - April Report (4/1 - 4/30)

- **Cybersecurity**

- Google Security


- Gmail

- 1.4M Emails Messages Accepted/Delivered 

- 128K Rejected 

- 50K Spam folders 

- 5.8K were identified as Phishing 


- 48 were identified having a suspicious attachments 

- 7K were identified as Spoofing 


- 0 emails were identified as Malware

- Account Information


- 10,955 Active Accounts 

- 24.93TB of storage 

- 164K Files shared externally 

- 583 Suspicious login attempts 


- 1.4K Failed user login attempts

- 52 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked 

- **E-Rate RFP/Bid**

- None

- **Technology Help Desk Tickets**

- 299 New Technology Support Tickets Created 

- 338 Tickets were resolved 

- 220 Tickets remain unresolved 

- **Projects - Four (4) Monthly Outlook**

- Transportation network infrastructure installation and configuration

- DSC network infrastructure installation and configuration

- Facilities network infrastructure installation and configuration

- DSC BoardRoom AV. We will be working with CDW-G and Pro-Tech Management to address the physical installation

- UHG move to DSC and Facilities

- Transportation move to the new Transportation building

- Lincoln Park: Cafeteria AV System installation. We will be working with CDW-G and Pro-Tech Management to address the physical installation

- Lincoln Park: Video Security Camera and Server Upgrades. We will be working with Benson Electric to address the physical camera installation.

- Ordean: Video Security Camera and Server Upgrades. We will be working with Benson Electric to address the physical camera installation.

- District-Wide: 1,055 new Wireless Network Access Point (AP) upgrade. We will be working with CDW-G to address the physical AP installation. NOTE: Denfeld, East and Lincoln were addressed during the April break.

- District Wide: 550 new Dell Windows desktop system upgrade. This includes ordering, receiving, installation, imaging plus addressing any unique software or accessories

- District Wide: 2,054 new Dell Chromebooks for 2nd grade classrooms, 6th & 9th grade students.

- District-Wide: \$2M Classroom AV Upgrades. This will update 200 classrooms plus 21 portable SMART MX286 Displays on carts. Project is scheduled to start June 12, 2023 and finish the second week in August.