



## Lyon County Claims and Service Tracking

LCSDsupport@lpins.net

Claims assistance from August 22, 2025 through September 26, 2025

Medical	Pending	Resolved	Totals
Claims Assistance		2	2
Pharmacy / RX		4	4
Eligibility			0
Provider Assistance	1	1	2
Approvals/Prior Authorizations			0
Denied Claims / Services			0
Appeals			0
Benefit Related Questions		2	2
Coordination of Benefits		2	2

Dental/Vision			Totals
Claims Assistance			0
Eligibility			0
Approvals/Prior Authorizations			0
Denied Claims / Services		1	1
Provider Assistance			0
Benefit Related Questions			0

Phone Call Log	Pending	Resolved	Totals
Claims Assistance			0
Pharmacy / RX		1	1
Eligibility			0
Provider Assistance			0
Approvals/Prior Authorizations			0
Denied Claims / Services			0
Appeals			0
Benefit Related Questions			0
Coordination of Benefits			0
Total Claim Assistance Requests:			13

