



UNITED TOWNSHIP

HIGH SCHOOL DISTRICT 30

#

To: Board of Education

From: Kai Killam

CC: Dr. Jay Morrow, Janice Roome

Date: June 8, 2026

Re: Twin State Technical Services FY27 Service Agreements

Board permission is requested to enter into two FY 2027 service agreements with Twin State Technical Services: an IT staff augmentation agreement and a managed IT software agreement.

These two agreements continue the current software management and personnel support services contracts for the 2026–2027 school year. Both carry a twelve-month term effective July 1, 2026 through June 30, 2027.

The staff augmentation agreement provides scheduled onsite and remote IT consultant support for help desk, break/fix, and day-to-day software requests, along with strategic planning, budgeting, disaster recovery, and cybersecurity guidance. It is billed monthly at \$15,750, for an annual cost of \$189,000.

The managed IT software agreement provides remote monitoring and management, Windows patch management, endpoint detection and response, email spam filtering, backup-as-a-service with immutable off-site storage, and security awareness training across the District's assigned and unassigned devices. E-Rate endpoint protection credits are reflected in the pricing, reducing the net cost to \$1,610 per month, for an annual cost of \$19,320.

Combined, the two agreements total \$17,360 per month, or \$208,320 for the twelve-month term. Both agreements hold pricing flat with no increase over the prior fiscal year.

I recommend the Board approve both agreements.