

Technology Department - December/January Report

- **Cybersecurity**

- Google Security
 - Gmail
 - 1.1M Emails Accepted
 - 52K emails rejected
 - 47K were identified as Spam
 - 5.8K were identified as Phishing
 - 6.7K were identified as Spoofing
 - 0 emails were identified as Malware
 - Account Information
 - We have 10,546 active accounts
 - 23.09 TB of storage
 - 278 Suspicious login attempts
 - Data Loss Prevention (DLP) policy
 - 17 High Severity Incidents that were blocked on Google Drive

- **E-Rate RFP/Bids**

- Bid 1296 Network Wireless Infrastructure - USAC Form 470 #220004463
 - Received three bids with two being complete/valid bids
 - Will be using the bid rubric to score these two bids
 - This will go to the February 2022, School Board Meeting for review and approval
 - Estimated value is \$750,000 - \$1.1 Million

- **Technology Help Desk Tickets (12/25 - 1/23)**

- 299 New Technology Support Tickets Created
- 431 Tickets were resolved
- 371 Tickets remain unresolved

- **Projects**

- CDW-G Services to support our Blended Learning 1 to 1 Initiative
 - ON HOLD - Wireless Validation Survey to support our Blended Learning 1 to 1 Initiative
- CDW-G Services to help with our Cybersecurity/Security
- Citon Computer Corporation
 - We are using the 3303 Computer Lab at Ordean (Thank you Gina) to image 600+ Dell desktop systems.

- **Program Move Updates**

- HOCHS
 - We removed all our network infrastructure and service from HOCHS last week
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- Garfield - Facilities/Storeroom
 - This week we will be working at Garfield to get this new remote site up and running on our network.
- Tech Village
 - This week we will be working at the Tech Village to get this new/old remote site up and running on our network as well