THE JUMPSTREET DIFFERENCE

Extraordinary customer service

- Customizable itineraries & hands-on programming
- 35 full-time employees based in Québec, including 12 tour consultants and 4 customer service coordinators, ready to serve your community
- Competent and bilingual (often trilingual) staff, trained on all our destinations
- Serving North American schools since 1988



Together, we accumulate 150 years of experience in educational travel!

Your money is well invested

- \$50 million in liability insurance
- Travel insurance including a Cancel For Any Reason waiver benefit
- Unique, tailor-made programs and seamless trip organization
- Local operations department of 15 experienced employees in itinerary conception & reservations
- In-house recruitment and training of our team of 50 bilingual tour leaders

Student safety is our priority

- <u>Vetted tour leaders</u> with your group around-the-clock
- 24/7 emergency line
- <u>Doctors on Call program</u>
- Regularly updated <u>health and safety</u> <u>protocols</u>
- Exlog Global risk management
- Global support network of 70 affiliate offices worldwide



We care about the details

- Service en français and the best French immersion themed itineraries
- Promotions & scholarships
- Easy-to-organize information meetings led by our expert tour consultants
- <u>Bilingual educational resources</u> for the classroom
- <u>Choose Earth</u> carbon offset matching program
- · Our commitment to diversity and inclusion

We are the only Canadian educational travel provider sharing responsibility for our trips' greenhouse gas emissions with matching contributions. Our clients pay half of their carbon offset, and we pay the other!





1-800-663-4956 jumpstreet.com





