









Team Adelaide staff will ensure the best and safest possible service



Team Adelaide hotels, events and venues are as contactless and digital as possible



Team Adelaide has high standards of hygiene protocols



Team Adelaide has enhanced touch point cleaning plus exceptional cleanliness in toilets, lifts, and rooms

These are some examples of the exemplary SA FE COVID measures that Team Adelaide, all members of the Adelaide Convention Bureau (ACB), are making on your behalf. For the full suite of high level safety and health measures our members have put in place to ensure you feel confident and SA FE in South Australia, we have put easy to find SA FE links to our members on the ACB website:

www.adelaideconvention. com.au/covidsafe/



Team Adelaide will ensure you have current COVID advice before arrival – so you can safeguard your health



Team Adelaide prioritises social distancing and guest "traffic management"



Team Adelaide has highly visible, easy to understand, COVID signage and guidance



Team Adelaide will have comprehensive guest contact details to support contact tracing – and strongly advocates the use of the COVID-SAFE app

## 1 Arrival

Frequent PA announcements on social distancing

Easy to locate and numerous hand sanitising stations located throughout all areas of airport

Increased frequency of cleaning especially high touch areas





Hand sanitisers at bagdrops and increased frequency of cleaning

Appropriate PPE worn by security screening staff

## **4** Departure

## 2 Accommodation

Increased cleaning frequency and disinfection protocols with enhanced team safety and COVID training

Modified guest services and supplies on request

Contactless checkin, self-park, self-luggage

COVID-safe cleaning procedures and reinforcement of social distancing



Expert staff training

Social distance markers throughout

Registration and all contact details essential

Dedicated separate entrance and exits

COVID-safe food and beverage service

Strong emphasis throughout venue on hygiene and cleaning procedures

3 Venues





























