

D2 Technology Department Board Report - December 2024
Technology Director, Paul Fields

- We are preparing for ACCESS testing, window opens Jan. 15
- We are conducting our annual IT inventory audit
- We are segmenting our wifi networks and replacing battery backups; increasing security
- We are implementing automated attendance phone notifications at NMS
- We have launched Linewize Qustodio/Community to help equip parents to engage in their students' online activities
- Our Arts and Music departments have received iPads to increase student digital learning opportunities
- We have 12 open technical support requests across the District. We have received a total of 789 requests this year compared to 788 last year, with similar monthly trends as illustrated below.

YTD Tickets Last Year & This Year

