

Technology Department - March 2024 Report

- **Cybersecurity**

- Infosec IQ PhishSim/Training
- March 1, 2024 - March 31, 2024 Phishing/Training Campaign

30 day phish rate

Your phish rate
22.95%

Industry average phish rate **13.00%**

Phish rate over time

Your phish rate
71.28%

Industry average phish rate **13.00%**

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Data entries

Learners with data entries

6.14%

Total data entries **98**

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- **Google Security**

- **Gmail**

- 1.4M Emails Messages Accepted/Delivered. 
- 132K Rejected.
- 52K Spam folders.
- 8.1K were identified as Phishing. 
- 99 were identified having suspicious attachments. 
- 8K were identified as Spoofing.
- 0 emails were identified as Malware

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- Account Information
 - 11,120 Active Accounts. 
 - 25.56TB of storage. 
 - 319.9K Files shared externally. 
 - 815 Suspicious login attempts. 
 - 4.1K Failed user login attempts. 
 - 72 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked. 
- **E-Rate RFP/Bid**
 - None
- **Technology Help Desk Tickets**
 - 364 New Technology Support Tickets Created. 
 - 392 Tickets were resolved. 
 - 199 Tickets remain unresolved. 
- **Remaining 2023 Summer Project Updates**
 - The Bluum AV Team will be onsite at Lester Park at 3:30 pm on April 11, to install the Audio Enhancement sound amplification systems they missed in classroom 218. Once complete, this will hopefully close out this 2023 summer project.
 - CDW-G/Advanced Systems Integration, LLC Team will be onsite on Monday, April 29 and Tuesday, April 30, to hopefully finish up the DSC Boardroom AV system.
- **Google Carbon Footprint for our Google Workspace for Education Domain (@isd709.org)**
 - [How Google creates Carbon Footprint reports for Google Cloud and Google Workspace customers](#)
 - 296.789 kg is our February 2024 Carbon Footprint. 
 - 3.71607 t is our May 2023 - February 2024 Carbon Footprint.