

Alpena County Central Dispatch

720 W. Chisholm Street, Suite #13, Alpena, MI 49707

Non-Emergency Dispatch Center Line: (989) 354-9111

Office: (989) 354-9821



April 2026

Total calls: 4,174

Incoming texts 9; outgoing texts 18

Average answer time all calls: 2.5 seconds

Average call duration: 1 minute 29 seconds

Longest call length: 24 minutes 27 seconds

March 2026

Total calls: 4,493

Incoming texts 12; outgoing texts 21

Average answer time all calls: 2.4 seconds

Average call duration: 1 minute 24 seconds

Longest call length: 33 minutes 50 seconds

February 2026

Total calls: 3,772

Incoming texts 10; outgoing texts 13

Average answer time all calls: 2.6 seconds

Average call duration: 1 minute 24 seconds

Longest call length: 30 minutes 7 seconds

January 2026

Total calls: 3,869

Incoming texts 13; outgoing texts 23

Average answer time all calls: 2.6 seconds

Average call duration: 1 minute 26 seconds

Longest call length: 40 minutes 58 seconds

December 2025

Total calls: 3,946

Incoming texts 2; outgoing texts 2

Average answer time all calls: 2.7 seconds

Average call duration: 1 minute 31 seconds

Longest call length: 25 minutes 17 seconds

November 2025

Total calls: 4,209

Incoming texts 9; outgoing texts 16

Average answer time all calls: 2.5 seconds

Average call duration: 1 minute 28 seconds

Longest call length: 44 minutes 48 seconds

October 2025

Total calls: 4,288

Incoming texts 13; outgoing texts 25

Average answer time all calls: 2.7 seconds

Average call duration: 1 minute 29 seconds

Longest call length: 41 minutes 25 seconds

September 2025

Total calls: 4,195

Incoming texts 10; outgoing texts 31

Average answer time all calls: 2.8 seconds

Average call duration: 1 minute 30 seconds

Longest call length: 21 minutes 48 seconds

August 2025

Total calls: 4,780

Incoming texts 14; outgoing texts 24

Average answer time all calls: 2.5 seconds

Average call duration: 1 minute 29 seconds

Longest call length: 22 minutes 30 seconds

July 2025

total calls: 5,081

incoming texts 16; outgoing texts 42

Average answer time all calls: 2.1 seconds

Average call duration: 1 minute 29 seconds

Longest call length: 27 minutes 54 seconds

June 2025

Total calls: 4,663

Incoming texts 7; outgoing texts 29

Average answer time all calls: 2.1 seconds

Average call length: 1 minute 32 seconds

Longest call length: 37 minutes 16 seconds

May 2025

Total calls: 4,133

Incoming texts 13; outgoing texts 31

Average answer time all calls: 2.17 seconds

Average call length: 1:25 minutes

Longest call length: 28:35 minutes_

April 2025

Total calls: 4,210

Incoming texts 17; outgoing texts 23

Average answer time all calls: 2.17 seconds

Average call length: 1:25 minutes

Longest call length: 20:11 minutes