



Communications Survey for Families

In 2021, Nova Classical completed an audit of our communications which resulted in the design and implementation of a new communications plan. For the past 3 years, we have been working to implement this plan, and we are now asking for your help as we evaluate the effectiveness of our communications.

Your opinions are very important as they will help us determine where we need to continue to focus our attention. The survey will be open for one week. All responses are anonymous (unless you provide your name). All comments will be shared with school leaders without editing.

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Not shared

* Indicates required question

Overall, how would you rate the quality of the education provided by Nova Classical Academy? Excellent Good Poor



To what degree is the communication you receive from Nova Classical Academy * helpful?							
	1	2	3	4	5		
Not at All	0	0	0	0	0	Always	
To what degree i trustworthy?	To what degree is the communication you receive from Nova Classical Academy * trustworthy?						
	1	2	3	4	5		
Not at All	0	0	0	0	0	Always	
To what degree is the communication you receive from Nova Classical Academy * timely?							
	1	2	3	4	5		
Not at All	0	0	0	0	0	Always	



Please rank how you would like to receive information about the school: *

	Email	Text Message	School Website	Printed Materials	Word of Mouth	Social Media
1st	0	0	0	0	0	0
2nd	0	0	0	0	0	0
3rd	0	0	0	0	0	0
4th	0	0	0	0	0	0
5th	0	0	0	0	0	0
6th	0	0	0	0	0	0

Please rate how strongly you agree or disagree with the following statements: *

	Strongly Disagree	Somewhat disagree	Somewhat agree	Strongly agree
The information I receive from the school helps me support my student's learning	0	0	0	0
The school's communication instills a sense of pride in our school	0	0	0	0
Communication is a priority for our school leaders	0	0	0	0
I trust the information I get from the board and administration	0	0	0	0
I get information from my school without delay	0	0	0	0

Please rate how strongly you agree or disagree with the following statements: *

	Strongly Disagree	Somewhat disagree	Somewhat agree	Strongly agree
School leaders are accessible when I have a question or problem	0	0	0	0
I am satisfied with the communication I receive from my child's teacher(s)	0	0	0	0
I am satisfied with the communication I receive from my child's school	0	0	0	0
I would recommend the school to a friend	0	0	0	0
I have confidence in the direction the school is heading	0	0	0	0

Do you receive the information you need to understand *						
Yes	No	Don't Know				
0	0	0				
0	0	0				
0	0	0				



To you, how IMPORTANT is communication about: *

	Not at all important	Somewhat important	Important	Very important
Enrollment processes for new students	0	0	0	0
Enrollment processes for current/returning students	0	0	0	0
College preparation resources and support	0	0	0	0
Curriculum	0	0	0	0
Student learning activities and opportunities	0	0	0	0
Student well- being/mental health support	0	0	0	0
Stories about students succeeding/reaching their goals	0	0	0	0
Stories about the people who work at Nova Classical Academy	0	0	0	0
Schedule and calendar information	0	0	0	0
Student honors/recognition	0	0	0	0

To you, how EFFECTIVE is communication about: *

	Not effective	Somewhat effective	Effective	Very effective
Enrollment processes for new students	0	0	0	0
Enrollment processes for current/returning students	0	0	0	0
College preparation resources and support	0	0	0	0
Curriculum	0	0	0	0
Student learning activities and opportunities	0	0	0	0
Student well- being/mental health support	0	0	0	0
Stories about students succeeding/reaching their goals	0	0	0	0
Stories about the people who work at Nova Classical Academy	0	0	0	0
Schedule and calendar information	0	0	0	0
Student honors/recognition	0	0	0	0



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