ECISD

Board Workshop October 14th

Medical Plan Updates

Plan Changes

Medical Administration Moving From Blue Cross Blue Shield to AETNA

- Move should generate approximately \$750,000 in plan savings
- We performed a network disruption analysis and 98.5 % of current providers were on the new network. This amounted to 99% of claim costs
- AETNA is putting a full-time customer service/claims advocate onsite at ECISD
- ECISD will have a dedicated customer service team and dedicated toll-free phone number
- AETNA is building an ECISD dedicated website to assist employees with provider searches, general plan information, and much more
- Members will have access to CVS Health HUBS at no cost for after hours and weekend acute care visits

Plan Changes

cont'd

Pharmacy Administration Moving From Express Scripts (ESI) to PCARx

- This move will generate approximately \$1 million in plan savings
- Employees will now have access to both CVS and Walgreens pharmacies. Currently they only have access to CVS
- Texas based Customer service
- OPT I will have lower co-pay for all members

Near Site Clinic

Clinic Opening the Middle of January to Provide All Employees and Dependents <u>On the</u> <u>Health Plan</u> Direct Access to Care

- Initial/First Year costs will be approximately \$1.4 million
 - Savings generated and costs offset by:
 - Dr.s Claims Cost
 - Decreased ER
 - Decreased Urgent Care
 - Disease Management Savings
- Staffed with a Doctor, a Nurse Practitioner, 4 medical assistants
- Will be open 40 hours per week. (Hours of the day TBD)

Near Site Clinic

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- All services provided will be at no cost to employees <u>on the health plan</u> (visits, lab work, shots, etc.)
 - Exceptions to this are those on the HSA plan, who will have a \$25 co-pay
 - Service offerings include:
 - Acute care services (cough, cold, strep, etc.)
 - Chronic care services (diabetes management, hypertension, high cholesterol, etc.)
 - Mental Health Counseling
 - The clinic will help with future wellness programs
 - Getting people heathier to avoid long term claim costs
 - Will help with recruitment and retention

Employee Experience

Designed to Provide Little Disruption to Employees

- No increase in Employee or ECISD costs for 2022 Plan Year
- Open enrollment will run from November 1st- December 3rd
- First Financial enrollers will be at every campus to assist employees with their enrollment
- Employees will receive new medical and pharmacy ID cards
- We will work with the outgoing pharmacy vendor to get mail order prescription and prior authorizations transferred over
 - If this does not happen, members may have to get a new prescription from their provider, and we will grandfather Prior Authorizations for 90 days to ease the transition