



# Educational Technology Association

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Technology for Learning

## February 2025 ETA Report

Any Questions Please contact Josh Hayes, [jhayes@k12eta.org](mailto:jhayes@k12eta.org)

### Tickets (ETA Wide):

- Current Open: 301
- Created this month: 1513

### Trainings Provided:

- Illuminate
- Google Classroom
- Artificial Intelligence
- 3D Printing
- Virtual Reality Tours
- PowerSchool
- Pupil Accounting

### Updates:

- PowerSchool, the company that provides school districts with student information management software, recently notified schools across the country, including us, that some school information may have been impacted by a recent cyber incident impacting PowerSchool's systems. We are actively working with PowerSchool and our local districts to plan for the best action moving forward.
- It is currently E-Rate season. Therefore, we are collaborating with districts to assess their connectivity requirements back to the ISD. This includes districts with expiring contracts and those requiring network equipment to fully utilize this funding opportunity.
- Clare-Gladwin RESD and our organization have a verbal agreement to combine our network teams, or network operation center (NOC). We have received a 12c consolidation grant to complete this project and are beginning to plan how to best support both our members and theirs. Our goal is to not only maintain, but to improve, our current level of service.

- We continue attending cyber partner meetings (virtually) to stay informed of the newest threats. We then share this information with all the districts within the four ISD support regions of the ETA.
- Our external vulnerability scanner scanned 96 threats in 1053 locations this month. We have no open vulnerabilities at this time.
- All backups have been verified. Google backups were checked at Mio, Kaleva Norman Dickson Schools, ETA, and Mason County Central. Veeam (server) backups have been checked for West Shore ESD, Crawford AuSable Schools, Mesick, Mason Country Central, COOR ISD
- Below are the latest statistics from our latest phishing test.

