Technology Department - February 2024 Report

•	Cybersecurity o Google Security Gmail
	 1.2M Emails Messages Accepted/Delivered. 105K Rejected. 44K Spam folders.
	 1.1K were identified as Phishing. 29 were identified having suspicious attachments. 6K were identified as Spoofing. 0 emails were identified as Malware
	 Account Information 11,133 Active Accounts. 25.23TB of storage. 389.7K Files shared externally.
	 496 Suspicious login attempts. 985 Failed user login attempts. 56 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked.
•	E-Rate RFP/Bid None
•	Technology Help Desk Tickets

- 346 New Technology Support Tickets Created.
- 385 Tickets were resolved.
- 218 Tickets remain unresolved.
- **Remaining 2023 Summer Project Updates**
 - DSC BoardRoom AV.
 - o CDW-G/Advanced Systems Integration, LLC Team will be onsite on April 29 & 30 to hopefully finish the project.
- Google Carbon Footprint for our Google Workspace for Education Domain (@isd709.org)
 - How Google creates Carbon Footprint reports for Google Cloud and Google Workspace customers
 - 460.304 kg is our January 2023 Carbon Footprint.
 - o 3.41929 t is our May 2023 January 2024 Carbon Footprint.