

SPEED S.E.J.A. #802
1125 Division Street
Chicago Heights, Illinois 60411-2491



Telephone: 708-481-6100
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MEMORANDUM

TO: MARGIE LENOIR-DAVIS, AL TRAVAGLINI
FROM: TIM JONKE AND JOSEPH KEKELIK
SUBJECT: SCHOOL DUDE
DATE: 7/11/2017

SPEED is looking to purchase a subscription to Technology Essentials Help Desk and Event Essentials Pro, made by School Dude.

Technology Essentials Help Desk is a web-based service that allow staff to request and document technology and custodial services. Technology Essentials Help Desk will replace our subscription to Think Help Desk. This is a necessary change to ensure a more reliable Help Desk service. The current system has proven to be unreliable because of numerous outages.

Event Essentials Pro is also a web-based service that will replace our paper-based Facility Usage Forms. Event Essentials Pro allows staff to reserve rooms and vans for events and trips. It streamlines the scheduling of technology needs, seating and table setups, refreshments descriptions, alleviating double booking and confusion from the unreliable paper system.

Technology Essentials Help Desk and Event Essentials Pro are both accessible online or on your mobile device.

Technology Essentials Help Desk subscription is \$740 per year with a one-time setup fee of \$475.

Event Essentials Pro subscription is \$1445 per year with a one-time setup fee of \$1115 and a one-time fee of \$500 to integrate the program into our Server. This streamlines the authentication process by using LDAP (Lightweight Directory Access Protocol). (Allows staff to login using their district password instead of creating a separate password)

Recommendation: That SPEED purchase these services to increase reliability and streamline Help Desk and Facility Usage Requests.



**SCHOOL
DUDE**

11000 Regency Parkway, #110 | Cary, NC 27518
phone: 877.868.3833 | fax: 800.216.3063

PREPARED FOR
SPEED School Dist 802

PREPARED BY
Dude Solutions, Inc.

PUBLISHED ON
July 11, 2017



**SCHOOL
DUDE**

11000 Regency Parkway, #110 | Cary, NC 27518
phone: 877.868.3833 | fax: 800.216.3063

July 11, 2017

Daniel Tomblin
Technology Coordinator
SPEED School Dist 802
1125 Division Street
Chicago Heights, IL
60411

Dear Daniel,

Thank you for your interest in our market leading solutions for improving educational operations. We at SchoolDude are excited about providing you with online tools that will help you save money, increase efficiency and improve services. SchoolDude is dedicated to providing best in class solutions that are built exclusively for the unique needs of educational institutions, including the following for SPEED School Dist 802:

Item	Term	Investment
ConnectAuthenticate	Annual	\$0.00
ConnectAuthenticate - Activation Fee	One-Time[]	\$500.00
EventEssentials Pro	Annual	\$1,445.00
EventEssentials Pro QuickStart	One-Time[]	\$1,115.00
	Investment:	\$3,060.00 USD

Pricing is based on 300.00 Students for ConnectAuthenticate - Activation Fee service.



**SCHOOL
DUDE**

Signature

Presented to:

Q-19283

July 11, 2017, 1:40:56 PM

Accepted by:

Printed Name

Signed Name

Title

Date



11000 Regency Parkway, #110 | Cary, NC 27518
phone: 877.868.3833 | fax: 800.216.3063

**SCHOOL
DUDE**

July 11, 2017

Dear Dan,

Thank you for your interest in our market leading solutions for improving educational operations. We at SchoolDude are excited about providing you with online tools that will help you save money, increase efficiency and improve services. SchoolDude is dedicated to providing best in class solutions that are built exclusively for the unique needs of educational institutions, including the following for SPEED School Dist 802:

Item	Term	Investment
TechnologyEssentials Help Desk	Annual	\$740.00
TechnologyEssentials Help Desk QuickStart	One-Time[]	\$475.00
	Investment:	\$1,215.00 USD



**SCHOOL
DUDE.**

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Terms of Service:

- Proposal has been prepared for SPEED School Dist 802
- Proposal is valid for 60 days
- Initial Term: 12 months
- Payment: Terms are net 30 days
- Billing frequency other than annual is subject to additional processing fees
- Automatic invoicing of annual fee will occur at the end of each term unless request for non-renewal is received in writing 30 days prior to renewal date.
- Applicable sales taxes are in addition to the quoted price. If your organization is tax exempt, please email a copy of your Tax Exemption Certificate to accounting@schooldude.com (<mailto:accounting@dudesolutions.com>).
- Please address purchase order to: Dude Solutions, 11000 Regency Parkway, Suite 110, Cary, NC 27518
- Dude Solutions, Inc. maintains the necessary liability coverage for their products and services. Proof of insurance can be provided upon request.
- The terms and conditions ("Terms") of this offer are based upon Dude Solutions, Inc.'s [Online Subscription Agreement \(http://dudesolutions.com/terms\)](http://dudesolutions.com/terms). Acceptance is expressly limited to these Terms. Any additional or different terms proposed by you (including, without limitation, any terms contained in any document incorporated by reference into the Purchase Order) are objected to and rejected and will be deemed a material alteration hereof, unless expressly assented to in writing by DSI.

Support

(included with your subscription)

- Technical support is available from 8:00 AM to 6:00 PM EST, Monday through Friday, excluding holidays. Please call 1-877-868-3833 or email support@schooldude.com (<mailto:support@schooldude.com>) for technical support. After hours inquiries will be responded to the next business day.
- Send us an email – we respond to 99% of our support emails within 1 hour.
- Reach us instantly through our software with live chat!
- Find best practice blogs, webinars, discussions, help documentation, and connect with your peers on the online Community.

QuickStart

(included on this proposal)

Online support and training is standard with each subscription and includes:

QuickStart is our product implementation service to accelerate time to value. A Dude Client Advisor provides the guidance you need to ensure a smooth transition and boost user adoption. This service includes goal setting, timeline planning, and online training sessions.



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At SchoolDude, we understand the yearly budgeting cycle of educational institutions. If you need us to pro-rate the annual fee based on your budget cycle, please let me know. I will provide you with the pro-rated cost based on the number of months remaining in your fiscal year.

Thanks again for your interest in utilizing our web-native solutions to integrate and more efficiently manage your operations. Please feel free to contact me with any questions at 9196748521 or by email at nicholas.owens@schooldude.com.

Sincerely,
Nicholas Owens
Associate Account Representative
SchoolDude.com

Cary, NC 27518
Telephone: 9196748521
Fax Number:
Email: nicholas.owens@schooldude.com

Please address the purchase order to:

SchoolDude.com
11000 Regency Parkway, Suite 110
Cary, NC 27518

***** Please mail, fax, or email the purchase order to 866-299-7821 or sales@schooldude.com (<mailto:sales@schooldude.com>).**



**SCHOOL
DUDE**

Signature

Presented to:

Q-46226

July 11, 2017, 1:54:35 PM

Accepted by:

Printed Name

Signed Name

Title

Date