SOUTH SAN ANTONIO INDEPENDENT SCHOOL DISTRICT

Agenda Item Summary

Meeting Date: July 21, 2025

Agenda Section: Consent

Agenda Item Title: Accept Quote for CrisisGo Safety iResponse & Threat Assessment

From: Tony Kingman, Chief Financial Officer

Additional Presenters if Applicable: N/A

Description: The district has received a quote from CrisisGo Inc. for a 5-year contract for their "Safety iResponse & Threat Assessment" services. This comprehensive safety platform provides staff members with tools for emergency communication, situation awareness, and incident management. It includes features for digitalizing safety plans, managing drills, sending critical alerts to staff, students, parents, and visitors, and coordinating emergency response efforts. The services also encompass reunification management for students and staff during incidents, a tip reporting system for critical incidents including anonymous submissions, and a safety intervention manager for behavioral incidents and threat assessments. Additionally, it provides tools for safety audits, asset and map management, student roster synchronization, and various integration and support services, including SMS/text and voice alerts, and access to the CrisisGo Academy Learning Management Platform. The total contract value for these services over five years is **$148,628.75**.

Historical Data: The primary goal is to support school systems in meeting the School Safety Requirements outlined in 19 Texas Administrative Code (TAC) Chapter 61, School Districts, Subchapter CC, Commissioner's Rules Concerning School Facilities, §61.1031. These are often referred to as the "School Safety Standards. "

Recommendation: The district is recommending the acceptance of the quote from CrisisGo Inc. for the "Safety iResponse & Threat Assessment for a total value of **$148,628.75**.

Purchasing Director and Approval Date: Victoria Cantu, July 19, 2025 | TIPS # 210101

Funding Budget Code and Amount: N/A

District Goals: To enhance and upgrade comprehensive safety and security measures designed to protect all students, staff, and campus facilities within the district.

CRISIS GO

South San Antonio ISD- Safety iResponse - 5 Yr.

Quote created: May 22, 2025   Reference: 20250522-132605940

South San Antonio Isd
5622 Ray Ellison Blvd
San Antonio, TX 78242
United States

Comments

Daniel Tutt - "Regional Sales Manager" CrisisGo Inc.

Products & Services

Safety iResponse (5-year contract)

<div align="right">7,400 x $1.80 / year
for 5 years</div>

Per user/student (min. 500) per year.
Safety iResponse provides staff members with easy-to-use safety tools that assist them in confidently completing their tasks. Our platform empowers your staff members to recognize, prepare, address, and review incidents at all levels and to gain knowledge and experience along their designated pathways. It can be accessed on our app and through any web browser.

From daily emergency to critical crisis, deliver critical alerts and messages to staff, students, parents and visitors via mobile/desktop app and email in the fastest and flexible way. Built for high throughput emergency communication, capacity, reliability and security is highly guaranteed.

SAFETY PLAN:
-Digitalize Organization's Safety Plan into Actionable Role Based Checklists - available on-line and off-line.
-Digital Maps, Documents and Emergency Contacts - available on-line and off-line.
-Drill Management. (drill planning, schedule, pre and post drill report/dashboard)

EMERGENCY COMMUNICATION and SITUATION AWARENESS
CrisisGo iControl (Powerful and easy-to-use, this web-based version of the CrisisGo application brings together your community with one virtual safety command center and dashboard, which can be accessed on any type of device.
-Instant Alert for Variety of Threats (One Place to Warn).
-Customizable "Amber" Alert Types, Sounds, Icons.
-Personal Panic Notification to Designated Personnel with Optional Tracking.
-Immediate Notification to all Necessary Staff
-One-way and Two-way Communication Including Multimedia Options.
-Multiple Groups for Team Incident Management.
-Escalation of Alerts, Panics, and Reports to UpperLevel Managers and/or First Responders
-Emergency Mass Notification - email/app . (Voice and SMS provided as option)
-Cabinet Reports
-Staff, visitors, parents receiving Alert, checklist, map, checkin, report, with no login, nor app required.
-Smart EOC - Emergency Operation Center | Crisis Progress Tracking | Emergency Response Coordination | First Responders escalation/broadcast| Real-Time Evacuation Guidance | Safety Resource Access.

NON-EMERGENCY COMMUNICATION
Announcement: Staff notification for non emergency matters, allow users to filter

staff from user list, and then send notification by app, email or SMS (option).

ACCOUNT FOR PEOPLE
-Personnel Check-In - account for people during/after incident. (Roster is with SIS integration).
-Safety CheckIn - Customizable/Flexible Scheduled Online Survey (Students, Parents, Citizens, Residents...) | Multiple Channels Delivery (SMS (if purchased), Email, App)

ESCALATION
-During the response process of critical situation, escalate staff and students situation awareness with first responders and law enforcement to facilitate collaboration and rescue.

INTEGRATION
-AlertGateway Email - Activate CrisisGo Alerts and Notifications via Inbound Email (like IT alerting)

TRAINING, SUPPORT AND PLATFORM
-Rollout Supporter to help safety leaders to distribute login credentials, training resource, guidance to facilitate rollout process of CrisisGo safety tool.
-Embedded CrisisGo academy training center
-Geo-Redundant Platform, AWS Scalability and Redundancy
-FirstNet Verified. Available on Multiple Devices (IOS, Android, Windows, Mac, Chromebook) and Web browsers.
-24/7/365 Support

CrisisGo Safety Reunification Manager (SRM) (Per student per year pricing, minimum 500)

7,400 x ~~$0.50 / year~~
after 50% discount
$1,850.00 / year
for 5 years

CrisisGo Safety Reunification Manager (SRM) is a standalone service, working in conjunction with customer existing emergency notification system (s) like paging system or mass notification systems.

CrisisGo SRM main benefits:

- provides capabilities to school to get real time update of student and teacher safety status;

- facilitate the process to reunify students with parents;

- provide transparent situational awareness to first responders to rescue students and teachers in dangers;

-connect safety team, teachers, first responders, parents with managed 2 way emergency communication.

CrisisGo SRM main features:

-Real time student and staff safety status management (Roster Event, CheckIn)

-Digital reunification management - Fully aligned with I Love You Guys Foundation Standard Reunification Methodology

-Community connection for transparent situational awareness of student and staff safety status to first responders

-Two-way emergency communication channel to connect every stakeholder

-Ability to auto synchronization with all major SIS systems (license required)

-Ability to auto synchronization with LDAP to manage staff information (license required)

-Ability to Single Sign On (license required)

-Web based safety client and safety command center without mandatory app downloading for parents

-Mobile and desktop apps available

CrisisGo Tipline (price per student per year) (5-Year Agreement)

CrisisGo Tip Reporting provides educational institutions with a powerful, role-focused solution that simplifies the process of reporting and responding to critical incidents. By supporting anonymous reporting, efficient communication, and robust reporting and analytics, it empowers educational communities to foster a safer and more transparent environment.

Key Features and Benefits:

-Customizable Tip Reports

-Administrative Control: Admins can create, edit reports and customize web form entry pages.

-Role-Based Management: Assign specific roles for report types, directing them to appropriate receivers.

-Anonymous Reporting: Support for confidential tip submissions.

-Efficient Communication: Report receivers can initiate chats with reporters.

-Versatile Access: Reports can be accessed via app or webpage.

-Workflow Customization: Tailor workflows, including approval processes and conditions.

-Risk Alerting: Detect and respond to keywords or phrases in reports. Late view of submitted report alerting.

-Permission Control: Set views and access based on roles or individuals.

-Collaboration Tools: Share reports, add comments, and upload additional information.

-Monitoring and Tracking: Log all actions and submissions, set conditional due dates, and receive notifications.

-Smart Views: Create custom views, filter properties, and select displayed columns.

-Data Export: Save custom views and export data to .csv files.

-Dashboard Access: Upcoming web app access for multidimensional data analysis.

-Chart Export: Export charts in PNG format.

-Management and Reporting: Access and manage Safety Reports and report records.

-Data Source Integration: Utilize Microsoft BI for all report-related data.

-Granular Permissions: Fine-grained control for report receivers and administrators.

-Safe2SpeakUP- This application was built just for students (COPPA compliant) and is a companion app to CrisisGo. The Safe2SpeakUP app allows students to be part of the school safety network by being able to anonymously report bullying (Tip Line), inform staff of safety risks, Communicate during emergencies and Expand your safety awareness.

7,400 x $1.00 / year
after 75% discount
$1,850.00 / year
for 5 years

Safety Intervention Manager for Education (pricing per school per year on 5-Year Agreement)

13 x $525.00 / year
for 5 years

Safety Intervention Manager for Education includes:
-Safety CheckIn for communication, education and universal health screening
-Report and Safety CheckIn - Behavioral incidents like bullying, sexual misconduct, harassment etc. Threats of violence to self or others. The Safety CheckIn provides a scheduled outreach to prompt people to report rather than wait for them to be proactive.
-Threat Assessment Manager - This will help establish Threat Assessment teams, set up assessment templates, assign people to assessment tasks and complete the process of evaluating the risk the person represents safety.
-Individual Safety Plans - This provides the framework to continue to monitor a person that needs support over a long period of time. This tool is especially easy to use for staff and others like parents and community members.
-Dashboard that tells the story of where every person that needs support is in the process.
-Option: Tip Reporting Threat Reporting (anonymously or named) via webpage or free app with Two-Way Communication with Reporter. Ability to integrate with the state tip line when integration is available.
-Safe2SpeakUP. This application was built just for students (COPPA compliant) and is a companion app to CrisisGo. The Safe2SpeakUP app allows students to be part of the school safety network with Anonymously report bullying, Inform staff of safety risks, Communicate during emergencies and Expand your safety awareness.

Safety Audit (5-Year contract, price per building per year)

13 x $245.00 / year
after 65% discount
$1,114.75 / year
for 5 years

CrisisGo Safety Audit is designed for the organizational safety leaders to empower them with the tools to effectively design, distribute, monitor and follow up on safety data collection with the easiest and most efficient system.
-Digitalize process for collection of safety data from multiple facilities.
-Support a variety of audit purposes, EOPs, Security, Training, Mental Health and more.
-Fast Easy and fast to set up and launch.
-Monitor audit responses easily.
-Build transparent process of request, review and approval for safety documentation.

CrisisGo map location services setup

13 x $150.00
after 35% discount
$1,267.50

Per site. One-time cost.
CrisisGo geomapping/converting and uploading Customer provided floor plan in PDF.

Safety Asset and Map Management

Deployment and Management of Safety Resources, Intelligent Maps, Beacons, AED, CPR, Door Lock, Cameras, ...

13 x ~~$195.00 / year~~
after 50% discount
$1,267.50 / year
for 5 years

Student Roster Sync - SIS Sync (others)

Per database per year

1 x $595.00 / year
for 5 years

Syncing with LDAP, Active Directory, ADFS, SSO

Per database per year

1 x $395.00 / year

Integration: CrisisGo OpenAPI

Per customer pricing.
Initial sale requires four (4) units of Integration Implementation SKU.

1 x $0.00 / year
for 5 years

Integration Implementation

Per unit of technical integration implementation support.

5 x $75.00

SMS/Text - US Domestic Services

Emergency Mass Notification - Domestic-US SMS (First 20,000 messages included. Additional message billed at $0.018 per message)
- Allowing safety team to send CrisisGo Alerts via SMS
- SMS backup notification for CrisisGo app users losing internet connection when an Alert is sent

1 x $350.00

CrisisGo Voice Alert (Domestic Outbound call alert)

20,000 Minutes. One-time cost.
When you want to expand your CrisisGo alert to enable Safety iControl mass notification via phone call so you can instantly alert your employees, visitors, parents, residents, clients in the form of a voice message or phone call.
- Automatically dials a designated number (dial string) and plays the pre-defined audio message. Alternately, text messages entered in the CrisisGo alert are automatically converted and transmitted using our Text-to-Speech engine.
-Domestic US outbound calls.
-Additional minutes over 20,000 minutes billed at $0.02275 per minute.
-Dedicated CallerID available as option

1 x $455.00

Activation/Account Set-Up/Implementation (per student)

Includes activation of license(s), account set-up and implementation services.

7,400 x $0.50

CrisisGo Academy Services (2500

Unlimited access during the term of the contract to CrisisGo Academy Learning Management Platform..

1 x $1,595.00 / year
for 5 years

Annual subtotal	$28,812.25
after $10,737.75 discount	
One-time subtotal	$6,147.50
after $682.50 discount	
Total	$34,959.75
Total contract value	$148,628.75

Signature

_____

Signature

Date

_____

Printed name

This quote expires on August 1, 2025

Purchase terms

Quote is valid for 30 days from quote date (see above).

All Fees corresponding to all one-time and first year of service must be paid in advance of the activation of CrisisGo Services listed in the Quote.

Taxes (if applicable) and Shipping (if any) are not included in the quote.

Please provide:
-Tax exemption ID or certificate:
-For the Invoice, please provide the following information:
   Name of Billing Contact:
   Email:
   Phone:
   Billing Address:
-If a Purchase Order will be used:
   PO#:
   PO Date:

Purchase Orders should be made out to CrisisGo. Click here for a copy of CrisisGo's W-9 form.

By signing I acknowledge that I have read and agree to the CrisisGo Terms of Use.

Questions? Contact me

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