

Frisco ISD Child Nutrition Meal Charge Policy

Students who are unable to pay for their meals at the time of the meal service are allowed to charge. Students charging breakfast and/or lunch will receive reimbursable meals.

All Frisco ISD students are assigned a meal account when they enroll. Staying on top of your student's meal account helps ensure they always have access to nutritious meals.

Transactions in question: email friscocafe@friscoisd.org within ten calendar days of the transaction. Please note that FISD cannot accommodate refund requests beyond the ten-day window.

SchoolCafe: <ul style="list-style-type: none">• Monitor meal purchases and balances• Set up low-balance alerts and spending limits• Make one-time or automatic payments• Apply for free/reduced meals	Payment Options: <ul style="list-style-type: none">• Online via SchoolCafe:<ul style="list-style-type: none">○ 3.5% fee for credit/debit cards○ No fee for electronic checks• In person: Cash or check accepted at campus cafés
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Meal Pricing

Meal and a la carte prices are available at www.friscoisd.org/departments/child-nutrition under the Prices tab. Free and reduced-price meal applications are available at every campus and online via [SchoolCafe](#). Eligible students receive complete meals (including a fruit or vegetable) at no cost. We encourage parents to apply if they believe they qualify.

All Grades: When a student's account is negative, parents will be notified by phone and email from Child Nutrition and receive an automated district call.

Elementary and Middle School: Students with a zero balance may charge up to \$16.50 for an elementary student and up to \$19.50 for a middle school student (equivalent to 3 breakfast and 3 lunch meals). This allows parents time to add funds or arrange payment. A la carte items cannot be charged. If funds are not received, students will continue to receive meals and be charged accordingly.	High School: Students with a zero balance may charge up to \$19.50 (equivalent to 3 breakfast and 3 lunch meals). This allows parents time to add funds or arrange payment. A la carte items cannot be charged. After reaching the charge limit, all purchases must be paid by cash or check until their outstanding balance is positive.
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Repayment plans: Each household may request a repayment plan that will include payment levels and due dates appropriate to a household's particular circumstances. Please email friscocafe@friscoisd.org to establish a repayment plan.

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity. Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotope, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/ad-3027.pdf>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by: (1) mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or (2) fax: (833) 256-1665 or (202) 690-7442; or (3) email: Program.Intake@usda.gov. This institution is an equal opportunity provider.