Technology Department - June 2023 Report

- Cybersecurity
 - Google Security
 - Gmail
 - 1.2M Emails Messages Accepted/Delivered
 - 459K Accepted
 - 18K Rejected
 - 28K Spam folders 🔮
 - 1.4K were identified as Phishing
 - 56 were identified having a suspicious attachments
 - 3.3K were identified as Spoofing
 - 0 emails were identified as Malware
 - Account Information
 - 6,568 Active Accounts
 - 25.31 TB of storage
 - On May 15, we enabled basic storage quotas:
 - Elementary students 3 GB
 - Middle school students 10 GB
 - High school students 15 GB
 - Active staff 30 GB
 - Shared Drives 100 GB
 - 220K Files shared externally
 - 355 Suspicious login attempts
 - 3.6K Failed user login attempts
 - 21 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked
- E-Rate RFP/Bid
 - None
- Technology Help Desk Tickets
 - 303 New Technology Support Tickets Created
 - 339 Tickets were resolved
 - 202 Tickets remain unresolved
- Projects Four (4) Monthly Outlook
 - Transportation network infrastructure installation and configuration
 - DSC network infrastructure installation and configuration DONE
 - Facilities network infrastructure installation and configuration DONE
 - DSC BoardRoom AV. We will be working with CDW-G and Pro-Tech Management to address the physical installation - 80% DONE
 - UHG move to DSC and Facilities
 - o Transportation move to the new Transportation building
 - Lincoln Park: Cafeteria AV System installation. We will be working with CDW-G and Pro-Tech Management to address the physical installation
 - Lincoln Park: Video Security Camera and Server Upgrades. We will be working with Benson Electric to address the physical camera installation. - 75% DONE
 - Ordean: Video Security Camera and Server Upgrades. We will be working with Benson Electric to address the physical camera installation.
 - District-Wide: 1,055 new Wireless Network Access Point (AP) upgrade. We will be working with CDW-G to address the physical AP installation. 90% DONE
 - District Wide: 550 new Dell Windows desktop system upgrade. This includes ordering, receiving, installation, imaging plus addressing any unique software or accessories 40% DONE
 - District Wide: 2,054 new Dell Chromebooks for 2nd grade classrooms, 6th & 9th grade students.
 - District-Wide: \$2M Classroom AV Upgrades. This will update 200 classrooms plus 21 portable SMART MX286 Displays on carts.