

**Consider approval of the “Handle with Care” MOU with Hill Country Mental Health and  
Developmental Disabilities Centers  
December 15, 2025**

1. Board Goal: Domain 3: Positive School Culture

2. Background:

Handle With Care is a collaborative safety initiative between UCISD, Hill Country MHDD, and local law enforcement. When officers respond to an incident involving a student, the district receives a simple, confidential alert so campuses can provide immediate, trauma-informed support without asking for details.

This partnership strengthens our work under Board Goal 3 by expanding mental-health access, improving coordination, and ensuring students impacted by crisis are supported the moment they walk through our doors.

3. Process:

UCISD, Hill Country MHDD, and local law-enforcement agencies jointly developed the Handle With Care protocol outlined in the MOU. Notifications will be sent to the district designee immediately following a law-enforcement response involving a student. UCISD then routes the alert to the campus point of contact so campus staff can provide appropriate, trauma-informed support. Mental-health partners follow up with families within 48 hours to begin services.

4. Fiscal Impact: None

5. Recommendation:

Approval of the MOU for the Handle with Care program partnering with Hill Country Mental Health and Developmental Disabilities Centers

6. Action Required:

Board Action Required

7. Contact Person:

Katie Hughes, Director of Recovery Services  
Amy Graeber, CIO