

IT Report – 4/7/14

INCIDENTS BY STATUS

Last 10 Incident Requests

Period

Work Queue

Incident Totals

<input checked="" type="checkbox"/>	5 New Request
<input type="checkbox"/>	0 UNASSIGNED
	0 Assigned just Work Queue
<input type="checkbox"/>	0 Work In Progress
<input checked="" type="checkbox"/>	163 Complete
<input checked="" type="checkbox"/>	3 Closed Incident
<input type="checkbox"/>	0 Declined
<input type="checkbox"/>	0 Parts on Order
<input checked="" type="checkbox"/>	4 Duplicate Request
<input type="checkbox"/>	0 Void
<input type="checkbox"/>	0 On Hold
<input type="checkbox"/>	0 Waiting More Information
<input type="checkbox"/>	0 Open Extended
<input type="checkbox"/>	0 Pending
<input type="checkbox"/>	0 Waiting Funding
<input type="checkbox"/>	0 Deferred
<input checked="" type="checkbox"/>	2 Forwarded
<input type="checkbox"/>	0 ReOpen

Work In Process

	New Request
	Complete
	Closed Incident
	Duplicate Request
	Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.