

Nome Public School Board, Facilities Service Report, February 10, 2026.

Jonathan Duarte, Facilities Director

Maintenance Snapshot:

- Scheduled Work Order in progress: 99
- Completed Tickets: 219

Staffing:

- Custodian Rotational Supervisor- Jake McKeown/ Nathan Lopez
- Custodian III -Stan Burgess
- Custodian II- Thuong Nguyen
- Custodian II- Julianna Duarte (Rotational)
- Custodian I- Trevor Ozenna and Fred Holmes
- Custodian I- Jonaie Duarte (Rotational)
- Custodian I- Jorena Duarte (Rotational)
- Maintenance Foreman - Cliff McHenry
- Maintenance Technician III- Ilya Komarov
- Maintenance Technician II- James Ventress
- Maintenance Technician II- Bill Baxter

Maintenance Department Tasks with Status:

- District Buildings A,B,C and G, PM's are on going.
- Fire Inspection- Urgent Repairs completed. Vacuum relief valve and corroded tee replaced with new. 6" header temporarily patched. Materials on order. Plumbing and panel discrepancies mitigated and ready for annual inspection.
- Incident iQ work order data input in progress, continuing to work on back logs.
- NBHS Boiler PM's. Higher frequency of problems. Warm weather creates more mechanical cycling.
- NBHS Mechanical Room- 6 month Pm's are 40% complete.
- NBHS Roof Drain Leak Repair- Post-Reroof installation. Further work required during spring time.
- NBMHS Door PM and installing new stops.
- NES Boiler Exhaust Troubleshooting.
- NES Heating Issues are listed and ordering materials.
- NES Plumbing addressed and currently in operation. Pursuing long term solutions.
- Vehicle Fleet Update: Auto-001 seeking mechanic for head gasket repair. Auto-007, major component repairs completed. Equipment -021 requires new center pins.

Janitorial Department Tasks with Status:

- New employee onboarding and training.
- Inventory stock and preparing quote for janitorial service year 2026- 2027.

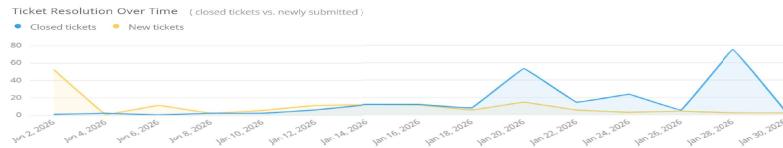
Safety Concerns:

- Continual coordination between multiple groups/teams on emergency egress is clear and free of debris.

All Activity

Explore ticket analytics filtered only by your permission level

01/01/2026 > 01/31/2026



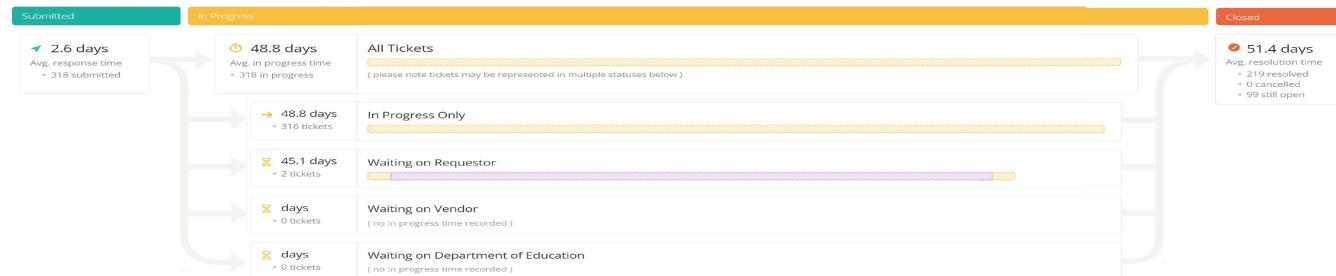
■ 2.6 days
Response time (avg) for all ticket statuses

■ 219
Tickets now closed out of 318 submitted

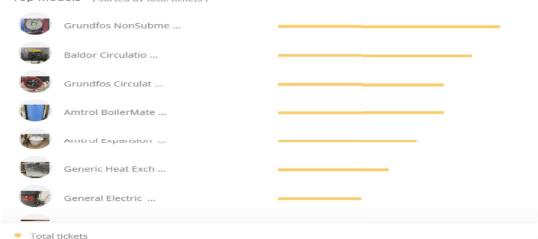
■ 38.8 days
Resolution time (avg)

■ 99
Tickets still open
0 waiting on requestor

Ticket Pipeline Analysis



Top Models



■ 164.4 minutes
Avg. time logged per ticket

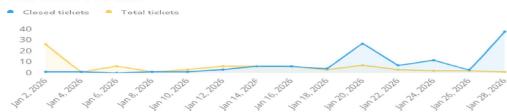
SLA Response Time

No data available

SLA Resolution Time

No data available

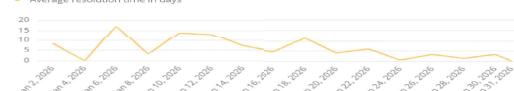
Total Tickets Over Time



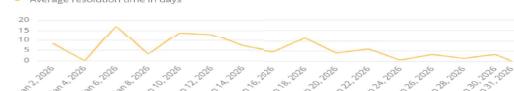
Response Time

● Average response time in days

Tickets by Priority



Tickets Submitted For



% Parts Used



Quantity Parts Used

● Parts Used by days

100

Jan 18, 2026 Jan 20, 2026 Jan 22, 2026 Jan 24, 2026 Jan 26, 2026 Jan 28, 2026 Jan 30, 2026

0

Top 10 Parts Used



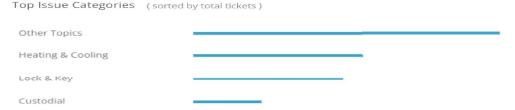
% Value Parts Used



Value Parts Used



Top Issue Categories



Overall Satisfaction

(click bars below for specific results details)

No data available