D2 Technology Department Board Report - March 2025
Technology Director, Paul Fields

- We welcome our new IT Support Technician, Rom Alshafei! Rom comes to us with much IT experience and a stellar level of customer support.
- ACCESS testing for English learners has been completed for this school year, thanks to the teachers who administered it to individual students!
- IAR testing for ELA is largely complete except for students who were absent the day of testing
  - Went relatively smoothly, especially considering it was an entirely new platform
  - IAR Math testing for all three schools will take place next week
- Rostering complete for CogAT testing (second graders only)
- Registration for all grade levels opens April 1
- Our submission of the Civil Rights Data Collection (CRDC) is almost complete, and will now close on April 7, 2025.
- DoIT/ICN update: Comcast is expected to be implemented in April of this year. Vero's timeline has changed and now is set to be during the summer of 2025. The original solution was to be based on aerial fiber runs but due to an apparent lack of cooperation on the part of ComEd, The solution will depend on buried fiber. Vero is now awaiting IDOT permits and IDOT is providing expedited service.
- There are currently 14 open technical support requests across the District. We have resolved roughly 1,100 tickets this year (YTD) compared to 1,300 one year ago.