

REGION 20

VISION

To be the definitive choice in serving the educational community.

MISSION

We provide trusted solutions that lead to student success.



CORE VALUES



CUSTOMER SERVICE

Creating a service culture through a focus on the total customer experience.



CUSTOMER FOCUS

Listening to our customers, anticipating their needs, and creating value that exceeds their expectations.



CONTINUOUS IMPROVEMENT

Creating a culture of excellence through a mindset of continuous improvement.



EMPLOYEE TALENT

Attracting, growing, and retaining top talent.

SERVICE STANDARDS



MAKE A CONNECTION



MAKE IT HAPPEN



MAKE IT REMARKABLE



MAKE IT RIGHT

REGION 20

WHO WE SERVE



58 DISTRICTS



30 CHARTERS



19 COUNTIES



2012-2023