Technology Department - September 2023 Report

- **Cybersecurity**
  - Google Security
    - Gmail
      - 1.5M Emails Messages Accepted/Delivered. Last month was 737K ⬆️
        - 137K Rejected. Last month was 35K ⬆️
        - 50K Spam folders. Last month was 41K ⬆️
        - 9.5K were identified as Phishing. Last month was 1.2K ⬆️
        - 42 were identified having suspicious attachments. Last month was 32 ⬆️
        - 14.2K were identified as Spoofing. Last month was 7.2K ⬆️
        - 0 emails were identified as Malware
    - Account Information
      - 10,760Active Accounts. Last month was 8,408 ⬆️
      - 25.91TB of storage. Last month was 28.61TB ⬇️
      - 473.8K Files shared externally. Last month was 408.6K ⬆️
      - 595 Suspicious login attempts. Last month was 383 ⬆️
      - 5.1K Failed user login attempts. Last month was 2.8K ⬆️
      - 63 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked. Last month was 40 ⬆️

- **E-Rate RFP/Bid**
  - None

- **Technology Help Desk Tickets**
  - 1,481 New Technology Support Tickets Created. Last month was 1,003 ⬆️
  - 1,539 Tickets were resolved. Last month was 767 ⬆️
  - 385 Tickets remain unresolved. Last month was 442 ⬆️

- **Remaining Summer Project Status**
  - DSC BoardRoom AV. We will be working with CDW-G and Pro-Tech Management to address the remaining issues and System Commission the AV systems on Friday, September 8.. - ==95% DONE==
  - District-Wide: $2M Classroom AV Upgrades. This update included ~ 200 classrooms plus 21 portable SMART MX286 Display systems. - ==99% DONE==
  - Lester Park [LÜ ÜNO Play](#) system. ==DONE==.

- **New - Google Carbon Footprint for our Google Workspace for Education Domain (@isd709.org)**
  - [How Google creates Carbon Footprint reports for Google Cloud and Google Workspace customers](#)
  - 212.846kg is our August 2023 Carbon Footprint. Last month was 133.837kg ⬆️
  - 1.27916 t is our May 2023 - August 2023 Carbon Footprint.