

Technology Department Board Report January 14 – February 12, 2026

Each click, tap, and swipe — make it count.

Overview

The Technology Department continues to support district operations by maintaining reliable systems, strengthening cybersecurity protections, supporting instructional technology, and planning for long-term infrastructure improvements.

Cybersecurity & Digital Safety

CISA Cyber Hygiene Assessment

The district completed a Cyber Hygiene vulnerability assessment through the Cybersecurity and Infrastructure Security Agency (CISA). No critical vulnerabilities were identified. Minor improvements are being addressed through routine maintenance, confirming district security safeguards remain effective.

Phishing Awareness Testing

A February phishing simulation tested 105 staff members.

- Reported phishing emails: **26.7%**
- Net Reporter Score: **21.9**
- No credential or data compromise occurred

Student Devices / Instructional Readiness

CTE Computer Upgrade

New computers for the Career and Technical Education department have arrived. The Technology Department will coordinate with Mr. Owens to establish an installation timeline.

Classroom Support

Ongoing support continues for digital learning tools, instructional programs, and classroom technology needs.

Network Infrastructure & Systems

E-Rate Category 1 & Category 2 Funding

FCC Form 470 applications for internet services and network switch upgrades have been submitted. The Technology and Finance Departments will complete certification next week, allowing the competitive bidding process to proceed and enabling potential federal funding discounts.

Server & Camera Infrastructure

Due to increased hardware costs and limited availability of computer components, the district is delaying replacement of the camera server. Current systems are being evaluated, and software will be upgraded. The Market will be monitored through our vendors, and expectations are that pricing will likely stabilize in 12-18 months.

District Communication Systems

Support continues for the Petersburg School District App and ROOMS messaging platform, including parent login assistance, contact verification, and staff communication support. Platform use continues to grow.

Daily Operations & Support

Technology Support Activity

From January 14 through February 12, the Technology Department processed **130 support requests**. Support included:

- Classroom technology assistance
- Device troubleshooting
- Network access support
- Account management
- Vendor coordination

The department continues to provide daily operational support for staff and students.