DATE: April 15, 2021

TOPIC: 2021-22 Technology Hardware Refresh Updates

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Recommended for:
☐ Action
☒ Discussion
☒ Information

Purpose:
To provide updates on ongoing district-wide technology topics:

1. Staff and Student Hardware Cycle

    The Staff and Student hardware cycles for 2021-2022 are attached. Device locations listed for students have become fluid over the past year as many laptops and iPads have been redistributed to other locations to fulfill new demands and to address the needs of all students, both in-person and those learning remotely.

2. Student iPad Insurance

    The District has used Apple's 3 year AppleCare+ for student iPads since 2015. The cost for this service is currently $49 per device over the three year period or approximately $16.34 per year. The current configuration of iPads and cases from Apple gives a new level of service and support called AppleCare+ for Schools which includes two incidents of accidental damage per year with no per incident fee for covered service incidents. The number of Student iPad repairs has varied from year to year but has averaged approximately 50 repairs per year for the three year period from 2017-18 to 2019-20. The majority of the repairs have been for cracked or shattered screens but also includes a range of other damages and failures.

Several third-party insurance providers were researched to see if a better value was available:

- Worth Ave provided a quote of a $158 policy premium per device for three years with a $50 deductible including accidental damages.
- Securranty provided a quote of $71.25 policy premium per device for three years with a $50 deductible covering accidental damages.
- School iPad Insurance provided an estimated cost of $16 to $24 per device but a representative has yet to respond with more specifics.

Attachments:

a) Todd Hall Hardware Cycle for 2021-2022

b) Rutledge Hall Hardware Cycle for 2021-2022

c) Lincoln Hall Hardware Cycle for 2021-2022

d) Staff Hardware Cycle for 2021-2022

Recommendation:

This summary is for informational purposes only.