

Minidoka County School District
Technology Department
May 8, 2020

Student Technology

- Adjustments to internet filtering and restrictions on student devices were made in order for staff to deliver instructional materials to students.
- Troubleshooting and repairing student devices

District Technology

- Parents and Students are able to pay for activity cards, athletics, cheerleading, clubs, dance, donations, instructional classes, and t-shirts online. If the students are linked together to the PowerSchool parent portal, the parent is able to pay for all the items together instead of making separate payments for each school.
- Lunches fees may paid through the NutriKids link in the parent portal of PowerSchool.

Infrastructure

- Exchanging equipment at Minico High School in an effort to upgrade the network

Work Orders

- Work orders are combined with Maintenance.

February	March	April
167 New 156 Resolved 269 Incomplete	144 New 115 Resolved 298 Incomplete	

- On April 5, a new ticketing system, incident IQ was implemented district-wide. This system will provide better analytics of technology help desk tickets. This system will also be used to record check in/out of student devices as well as repairs.

	March	April
	12 New 12 Resolved 0 Incomplete	131 New 116 Resolved 15 Incomplete

Upcoming Projects (June)

- Complete the upgrade of Minico's network backbone.
- Begin upgrades to elementary and middle schools network backbone.