

# Technology Department - December/January Report

- **Cybersecurity**
  - Google Security
    - Gmail
      - 1.1M Emails Accepted
      - 52K emails rejected
        - 47K were identified as Spam
        - 5.8K were identified as Phishing
        - 6.7K were identified as Spoofing
        - 0 emails were identified as Malware
    - Account Information
      - We have 10,546 active accounts
      - 23.09 TB of storage
      - 278 Suspicious login attempts
    - Data Loss Prevention (DLP) policy
      - 17 High Severity Incidents that were blocked on Google Drive
- **E-Rate RFP/Bids**
  - Bid 1296 Network Wireless Infrastructure - USAC Form 470 #220004463
    - Received three bids with two being complete/valid bids
    - Will be using the bid rubric to score these two bids
    - This will go to the February 2022, School Board Meeting for review and approval
    - Estimated value is \$750,000 - \$1.1 Million
- **Technology Help Desk Tickets (12/25 - 1/23)**
  - 299 New Technology Support Tickets Created
  - 431 Tickets were resolved
  - 371 Tickets remain unresolved
- **Projects**
  - CDW-G Services to support our Blended Learning 1 to 1 Initiative
    - ON HOLD - Wireless Validation Survey to support our Blended Learning 1 to 1 Initiative
  - CDW-G Services to help with our Cybersecurity/Security
  - Citon Computer Corporation
    - We are using the 3303 Computer Lab at Ordean (Thank you Gina) to image 600+ Dell desktop systems.
- **Program Move Updates**
  - HOCHS
    - We removed all our network infrastructure and service from HOCHS last week
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  - Garfield - Facilities/Storeroom
    - This week we will be working at Garfield to get this new remote site up and running on our network.
  - Tech Village
    - This week we will be working at the Tech Village to get this new/old remote site up and running on our network as well