



June 3, 2024
John Taylor
Minooka Community High School Distr
26655 W Eames St
Channahon, IL 60410-5380

Carrier Commercial Service Willowbrook
7501 S Quincy Street Suite #110
Willowbrook, IL 60527
Phone: (630) 516-3261
Fax: (860) 998-6272

Subject: Carrier Service Agreement No. 048A17807 - 7000008628

Dear John Taylor:

We sincerely thank you for your business and appreciate the confidence you have shown in Carrier by selecting us for your HVAC maintenance needs. Your renewal will begin on September 1, 2024 and will continue for a period of 3 years. We look forward to continuing our relationship with the service agreement renewal contained in this letter.

Carrier continues to invest in our service business to deliver the highest standards of quality, responsiveness, and product efficiency that you expect. We continue to make improvements to our business that will enhance your overall experience every time you contact us. Here are a few examples of recent investments we have made:

1. New software that optimizes technician scheduling, improving response times, and performance
2. Updated processes to improve our on-time delivery
3. New digital offerings to provide insight on digitally enabled chillers
4. Continuous technical training to ensure our technicians have best in-class skills to service your HVAC equipment

Below are the key terms of your renewed agreement, including a 3-year agreement term with an option for a prepayment discount. Following the initial term, the contract will renew at each contract anniversary for an additional one (1) year period using the "renewal terms" listed below.

Contract Term	3 Years
Year 1	\$6,247.50 USD
Year 2	\$6,559.88 USD
Year 3	\$6,887.87 USD
Total Contract Price* *plus applicable taxes	\$19,695.25 USD

Please select from the following:

Option 1: I choose a 3 year agreement

Option 2: Before accepting, I would like a Carrier Service representative to contact me to discuss my agreement

Please select from the following pre-payment options:

Option 1: Full Year Pre-Payment (2%, 10 days discount will be applicable)

Option 2: 6-month Pre-Payment (1%, 10 days discount will be applicable)

Option 3: No Pre-Payment (Discount not applicable)

To best meet our commitments in your Agreement, we will ensure Carrier digital connectivity is activated for any of your eligible chiller(s). This will allow Carrier to gather performance data to help improve service and support levels over the lifetime of your chiller(s). Carrier shall determine, in its sole discretion, whether a specific chiller is connectable.

Specifically, the following language is added to the Agreement, when applicable:

Data Rights: Customer hereby grants and agrees to grant to Carrier a worldwide, non-exclusive, non-terminable, irrevocable, perpetual, paid-up, royalty free license to any Source Data, with the right to sub-license to its affiliates and suppliers for: (i) Carrier's performance of services pursuant to this Agreement; (ii) the improvement of Carrier services, and Carrier's Analytics Platform; (iii)



improving product performance, operation, reliability, and maintainability; (iv) to create, compile and/or use datasets and/or statistics for the purposes of benchmarking, development of best practices product improvement; (v) the provision of services to third parties; (vi) research, statistical, and marketing purposes, and/or (vii) in support of Carrier agreements.

Source Data— shall mean data that is produced directly from a system, or device and received at a collection point or a central server (e.g., a Carrier database, data lake, or third-party cloud service).

Analytics Platform— shall mean server algorithms or web interface systems used to: (i) interpret, convert, manipulate, or calculate data; (ii) perform data processing, and/or (iii) the delivery of data to Carrier, affiliates, or suppliers of Carrier and/or Customer.

ABOUND Terms: If this Agreement includes a subscription to the Abound platform, then the additional terms and conditions of the Abound Master SaaS Subscription Agreement, available at <https://abound.carrier.com/en/worldwide/saas-agreement>, shall apply.

Renewal Terms: The Agreement shall automatically renew for an additional annual period (a renewal term), unless and until either Party gives to the other party written notice of intention not to renew and to terminate this Agreement. Notice must be given at least sixty (60) days before the expiration of the then-current term. The Agreement Price may be adjusted annually to account for increases in the cost of fuel, shipping charges, materials, labor, disposal fees, surcharges, uncontrollable inflationary conditions or other requirements in Carrier's sole discretion, not to exceed 10%.

Except as revised by this letter, the existing Agreement shall remain in full force and effect. Please execute the contract via DocuSign. Once submitted, you will receive an email confirmation with a copy of the fully executed agreement.

If a Purchase Order Number is required on invoices to process payments, please provide the PO number below and send back to Gina Anderson (gina.anderson@carrier.com).

Please don't hesitate to contact your Carrier Service Team should you have any questions!

Sincerely,
Gina Anderson
gina.anderson@carrier.com

Authorized Acceptance:

Title:

Date:

PO #:

Signature:



Enhance Your Service Agreement Today!

Manage Your Energy with Carrier's Abound Suite of Solutions

With Abound Net Zero Management, you can monitor your buildings' energy performance and so much more...

- Collect utility billing data automatically
- Easily integrate submeter data to get in-depth insights into usage and demand
- Accurately report on energy consumption, spend, and emission data
- Identify underperforming equipment or buildings
- Quickly export data and graphs



Additional Abound Offerings

Healthy Air (IAQ Monitoring)	Spaces (Density Monitoring)	Occupant Assistant (Digital Workplace Experience)	Predictive Insights (Asset Analytics)
<ul style="list-style-type: none"> • Live and historical reporting of IAQ metrics w/ floorplan visualization • Benchmark thresholds vs. WELL Standard • Alert management • BMS and IoT sensor integration 	<ul style="list-style-type: none"> • Monitor and visualize occupancy usage of entrances and open space usages • Understand space utilization against Healthy, Sustainable and Operational Goals 	<ul style="list-style-type: none"> • Enable mobile credentialing for frictionless access to buildings • Allow mobile room booking • Connect with occupants for alarm notification, events, etc. 	<ul style="list-style-type: none"> • Leverage AI for predictive maintenance of airside RTU, air handler, VAV and chiller systems • Reduce operational costs of BAS and HVAC assets

ABOUND

abound.carrier.com | helloabound@carrier.com
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Carrier