Procedure or Form Title	Self-Assessment Process
Timeline	December – First Benchmark – Summary of Progress on Goals & Objectives February & March – Training of Process for Staff (FSA & Management Team) March – Present Self-Assessment Process to Policy Council for Approval April – Second Benchmark – Summary of Progress on Goals & Objectives May – Summary of Ongoing Monitoring Results & Data Analysis May – Present Self-Assessment Process to ESC-20 Board for Approval June – Third Benchmark – Summary of Progress on Goals & Objectives June – Conduct Self-Assessment Data Analysis & Complete Self-Assessment Report July – Completion of Self-Assessment Action Plan August – Self-Assessment Action Plan Shared with Management Team for Implementation September/October - Provide ESC-20 Board & Policy Council Self-Assessment Action Plan Report for Approval
Location of Documentation	ESC-20

	Procedural Steps	Staff
		Responsible
1.	Overview - The program conducts an annual Self-Assessment to review program data to identify areas of program strengths as well as areas of growth opportunities for continuous improvement. After results are collected, the program develops and implements goals, objectives, and action plans that focus on continuous quality improvement. The program frequently reflects and evaluates systems and process in order to provide effective services. Typically, program goals and objectives are set each year at the time of refunding as a result of data analysis during the Self-Assessment process. Self-Assessment is a process of Plan-Do-Study-Act reflections and behaviors.	Program Coordinator Community & Family Coordinator
2.	Self-Assessment team norms include, but are not limited to:	
	✓ Demonstrate positive attitude	
	✓ Be solution oriented	
	✓ Focus on the big picture	
	✓ Participates and provides input	
3.	Data sources that will be considered in the Self-Assessment process includes, but is not limited to:	Program Coordinator Community & Family
	 Child assessment data – Teaching Strategies GOLD – individual child data and sub-groups data 	Coordinator
	✓ DECA & ESI-P screening data	
	✓ CLASS data – instructional practices data	
	✓ Professional development effectiveness – observations for implementation and effectiveness – Professional Development Plans	
	 Parent and family engagement data – Parent Survey, online training module data, Policy Council & Parent Committee participation 	
	✓ Ongoing monitoring data and classroom observations	
	✓ Program Information Report (PIR) data – comprehensive services results	
	✓ Family needs assessment – referrals, follow-up, completion of services	
	✓ Hearing and vision screening data	
		April 2017/CM

Education Service Center, Region 20 Head Start Program

Physical and dental exam data **Monitoring data reports** in all areas, including classroom observations. safety inspections, etc. ✓ Child file auditing data ✓ Parent attendance data of parenting education data – Love & Logic ✓ ERSEA - Child attendance data, recruitment data ✓ Feedback surveys – teachers, nurses, child nutrition managers, counselors, transportation directors, facilities directors, and special education directors 4. Specific groups work together to analyze a given set of data in order to make **Program Coordinator** programmatic recommendations and decisions. Community & Family ➤ Education, Disabilities & Wellness – Teaching Strategies GOLD, DECA, Coordinator ESI-P, CLASS, Professional Development Plans, Monitoring Tools Health, Dental & Nutrition – PIR, Physical & Dental Exams, Hearing & Vision screening, Monitoring Tools > Safety, Facilities & Transportation – Monitoring tools Parent & Community Engagement – PIR, Parent Survey, Monitoring Tools, Referrals, Online Training Results, Parent Attendance of Parenting Education. Child Attendance ➤ Governance, Leadership, & Management Systems – procedures, professional development for staff, HR monitoring, ESC-20 Board involvement, feedback from surveys Pre-Self-Assessment Work - Summary of Progress on Goals & Objectives - The **Program Coordinator** 5. Program Coordinator meets with the whole Management Team in December, April Community & Family Coordinator and June to discuss progress made on program goals and objectives. Specific information is noted for each goal and objective: Management Team > Expected outcome Data used to determine progress Description of progress with each goal > Description of issue to monitor/adjust with each goal If the progress being made on program goals and objectives is on target and as expected, then no further action is taken until the next time period of review. If the progress being made on program goals and objectives has issues then further monitoring is conducted and adjustments made to the process, as needed. Pre-Self-Assessment Work - Summary of Ongoing Monitoring Results & Data **Program Coordinator Analysis** – The Program Coordinator meets with service area staff in **May** to discuss Community & Family Coordinator what was monitored throughout the school year and what data sources were reviewed during this monitoring process. Areas of strength and areas of growth opportunities Management Team are identified in each service area. A decision is made as to whether the areas needing corrective action are systemic or isolated instances. If it is systemic, the item becomes part of Self-Assessment for further analysis and development of an Action Plan for continuous improvement. If it is isolated instances, then it remains an item for ongoing monitoring and correction by Management Team staff. Self-Assessment Work - Self-Assessment Report - Teams are formed in June to **Program Coordinator** 7. look at specific data that their expertise would lend itself to analyzing the information Community & Family and making strategic decisions about changes in program approach. Management Coordinator Team, parents, Policy Council, teachers, FSA staff, ESC-20 Board members and other key community members are invited to participate in the process.

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	The data analysis process utilizes information previously collected and documented -		
	Summary of Progress on Goals & Objectives		
	Summary of Ongoing Monitoring Results & Data Analysis		
	The Self-Assessment Report is completed as a team effort. Service area key insights		
	and recommendations are made as –		
	Program progress in meeting goals & objectives		
	Strengths of program		
	Systemic issues discovered		
	 Recommendations for program improvements 		
8.	Self-Assessment Work – Self-Assessment Action Plan – A program action plan	Program Coordinator	
0.	is designed to:	Community & Family	
		Coordinator	
	✓ direct continuous improvement	Coordinator	
	✓ strengthen or adjust program approach		
	✓ adjust strategies for professional development		
	✓ refine school readiness and other program goals		
	✓ adapt strategies to better address the needs of children and families		
	✓ reflect on previous program goals and set goals for upcoming school year		
	The Program Coordinator complies all of the data collected and discussed to draft the		
	Self-Assessment Action Plan in July . This report will address:		
	areas to be improved		
	action steps		
	time frame		
	person(s) responsible		
	documentation of correction		
	Program staff are responsible to carry out the action plan for continuous improvement.		
9.	Action Plan Approval - ESC-20 Board and Policy Council are presented with a Self-	Program Coordinator	
	Assessment Action Plan report for review, input and approval in September/October	Community & Family	
	per their regularly scheduled meetings. These documents are provided to HHS as	Coordinator	
	part of with the annual refunding grant application. Component Director		
	Tri-County – The refunding cycle requires that the application be received by June		
	1st, however the program is not yet finished with the entire self-assessment process.		
	The program will submit the following documents with the June 1st submission:		
	✓ Self-Assessment Process Procedure		
	✓ Summary of Progress on Goals & Objectives		
	✓ Summary of Ongoing Monitoring Results & data Analysis		
	After self-assessment is completed the following documents will be uploaded to the		
	HHS system:		
	✓ Self-Assessment Report		
	✓ Self-Assessment Action Plan		
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