

**Waterloo Community Unit School District No. 5**  
**Director of Technology**

DATE: September 15, 2025

TO: Mr. Charron, Superintendent  
Waterloo School District Board of Education

FROM: Mr. Nick Hergenroeder, Director of Technology

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## **Technology Board Report**

The 2025–2026 school year is officially underway, and the Technology Department is off to a strong start. We're excited to share several updates as we continue supporting students, staff, and administrators across the district.

### **Promethean Board Installation**

We are pleased to report that our new Promethean boards have arrived. Installation is currently in progress, and we are working diligently to ensure all units are deployed efficiently and with minimal disruption to instructional time.

### **Web Filtering System Implementation**

I've met with building administrators to provide an overview and training on our newly implemented web filtering system. This system enhances student safety and digital security while allowing for improved management of internet access and content filtering across all grade levels.

### **Gipper Touch System**

Collaboration with Mr. Gould, our Athletic Director, continues as we implement the new Gipper Touch system. We are in the process of securing the necessary hardware to fully support this initiative, which will enhance our communication and engagement with the school community, particularly around athletics.

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### **Cybersecurity Awareness Campaign**

We have completed the first of four district-wide email phishing simulation campaigns. These campaigns are a proactive part of our cybersecurity training and awareness program. I am currently compiling and analyzing the results, which will be shared with district staff to inform ongoing education and mitigation efforts.

### **Department Operations & Staff Recognition**

Operations have settled into a smooth rhythm as staff and students return to their routines. I want to take a moment to recognize the outstanding efforts of the Technology Department team. Patrick Toenjes, in particular, has been instrumental in our summer and back-to-school success. From managing summer help and imaging over 300 new devices, to providing exceptional support to our teaching staff with both patience and professionalism, Patrick continues to be an invaluable asset to the district.

Additionally, I would like to recognize Wayne, Sarah, and Scott for their flexibility, teamwork, and dedication during the busy back-to-school season. Their contributions ensured that our teachers had the technology support needed to start the year strong.

As always, the department remains committed to providing reliable, secure, and innovative technology solutions that support teaching and learning across the district.