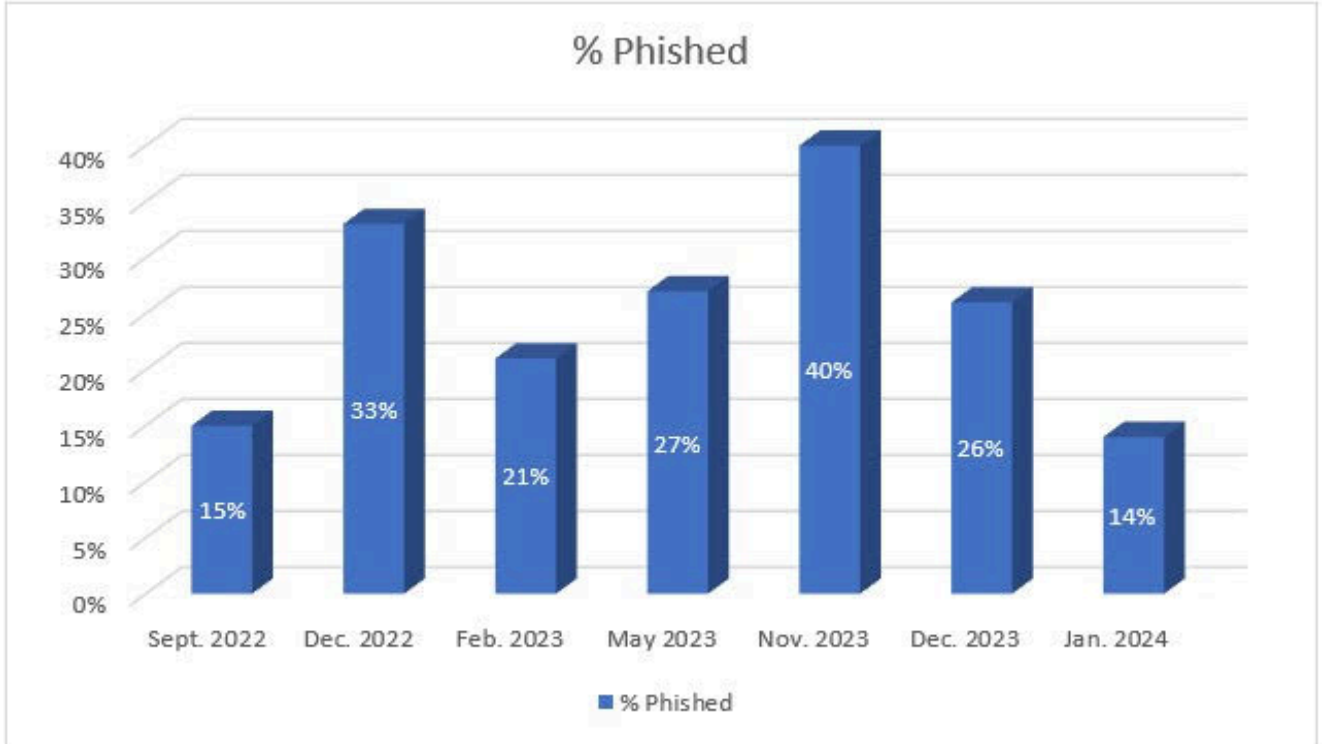


Technology Department - January 2024 Report

- **Cybersecurity**

- Infosec IQ PhishSim/Training













- Our January 2024, Infosec IQ PhishSim/Training Campaign phish rate was ~14% which is the lowest we have seen in the last 17 months. This is great but 14% is roughly three (3) times higher than it should be. We also had 35 staff that entered/provided passwords during this PhishSim/Training Campaign.

- Google Security

- Gmail

- 1.5M Emails Messages Accepted/Delivered.
- 122K Rejected.
- 52K Spam folders.
- 6.5K were identified as Phishing.
- 93 were identified having suspicious attachments.
- 8K were identified as Spoofing.
- 0 emails were identified as Malware

Technology Department - January 2024 Report

- Account Information
 - 11,093 Active Accounts. 
 - 25.16TB of storage. 
 - 373K Files shared externally. 
 - 616 Suspicious login attempts. 
 - 2.1K Failed user login attempts. 
 - 69 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked. 
- **E-Rate RFP/Bid**
 - None
- **Technology Help Desk Tickets**
 - 551 New Technology Support Tickets Created.  86.15%
 - 562 Tickets were resolved.  102.16%
 - 233 Tickets remain unresolved. 
- **Remaining 2023 Summer Project Updates**
 - DSC BoardRoom AV. CDW-G/Advanced Systems Integration, LLC Team will be onsite on Friday, January 12.
- **Google Carbon Footprint for our Google Workspace for Education Domain (@isd709.org)**
 - [How Google creates Carbon Footprint reports for Google Cloud and Google Workspace customers](#)
 - 391.267 kg is our December 2023 Carbon Footprint. 
 - 2.95898 t is our May 2023 - December 2023 Carbon Footprint.