



DUNCANVILLE ISD

Writing success stories, one student at a time.

Regular Board Meeting

December 16, 2024

AGENDA SECTION: Consent Agenda

SUBJECT: Purchase over \$50,000 – Approval of Help Desk, Facilities, Asset Management, and Event Reservation Software

BOARD POLICY: CH (Local)

STRATEGIC GOAL(S): Financial Stewardship and Facilities; Operational Excellence

FISCAL NOTE: Local Funds

PREPARED/PRESENTED BY: Dr. Brian Brown, Chief Technology Officer

Background Information

Per CH (Local), the Board delegates to the Superintendent or designee the authority to make budgeted purchases for goods or services. However, any single, budgeted purchase of goods or services that costs \$50,000 or more, regardless of whether the goods or services are competitively purchased, shall require Board approval before a transaction may take place.

Incident IQ provides the District Technology and Operations Departments with IT support ticketing, maintenance requests, and asset management. Additionally, this centralized system allows internal and external individuals and organizations to reserve district facilities for events. Incident IQ facilitates efficient communication, issue resolution, and data tracking, contributing to a more organized and responsive educational environment.

Recommendation

It is the recommendation that the Board approved the renewal of Incident IQ for help desk, facilities, asset management, and event reservation software for the amount of \$73,268.16.

Communication Deployment

- Board Meeting Minutes

Suggested Motion

The Board moves to approve the renewal of the Incident IQ system for the amount of \$73,268.16.

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Respectfully submitted,

Dr. T. Lamar Goree
Superintendent