

Livonia Public Schools

Office of Communications

To: Dr. Randy Liepa
From: Donna McDowell
Date: February 28, 2012
Subject: Lean Quality Process Update

This year the district began implementing Lean quality processes to increase efficiencies and customer value. Livonia Public Schools is on the forefront of districts across the state to begin the implementation of "lean", a systematic approach to continuously improving processes. Lean, which has been widely used across the private sector, builds better processes using ideas from people who do the work.

I would like to update the Board of Education on this important work at the March 5th Committee of the Whole meeting. In addition, Board members are invited to join members of the lean teams at a Lean Open House in the Board Room from 6:00 - 6:30 p.m. Staff will share their work on lean with examples posted around the Board room.

Thank you.