

SHARS Vendor Evaluation Rubric

The following rubric was used to evaluate SHARS vendors considered by Southwest ISD. While both TASB and Onward offer the required SHARS claiming services, Onward demonstrates superior performance in platform usability, administrative reporting, training support, and transition services. The rubric reflects key areas of importance to district staff and stakeholders.

Evaluation Criteria	MSB	TASB	Onward	Comments
Basic SHARS Claiming Services	✓	✓	✓	All vendors meet this requirement.
User-Friendliness for Teachers/Staff	Limited	Adequate	High	Onward's interface is intuitive and streamlined.
Administrative Platform Functionality	Multiple Logins	Split Systems	Single Login, Real-Time Reports	Onward provides centralized access.
Training Offered	Virtual/General	Virtual & Onsite	Customized & Extensive Onsite	Onward offers more tailored, hands-on support.
Transition Support from MSB	N/A	Limited	Comprehensive	Onward provides full transition assistance.
Cost Report Service %	5%	6%	4%	Onward provided the best % rate and they have a comprehensive support plan.