

WHO IS STUDER EDUCATION?

We work side-by-side with organizations to help establish, accelerate, and hardwire the necessary changes to create a culture of performance excellence. We help create better alignment and consistency of leadership practices, engaged employees working toward common goals, and the highest levels of service. **Our success depends on your success.**

WHY WE DO WHAT WE DO

Excellent people create excellent organizations. We build the right culture so people have purpose, do worthwhile work and make a difference. We start with passion and provide tools and tactics aligned to the Nine Principles of Organizational Excellence® to achieve organizational results. We help people solve problems, learn something new, and reflect on work practices to improve individual and organizational performance.

WHAT WE DO

WE PARTNER AND NETWORK WITH ORGANIZATIONS TO:

- Focus on service as the key driver to success
- Develop and build a high-performing workplace culture
- Apply a systems-improvement process to create consistency and alignment of leadership practices
- Facilitate strategic and short-cycle action planning and execution to achieve organizational results

HOW WE DO IT

We engage with leaders in a variety of ways to offer tactics, tools, and resources aligned to the Nine Principles of Organizational Excellence®. Our delivery models include:

ORGANIZATIONAL EXCELLENCE PARTNERSHIPS AND COACHING

Partner with our coaching team to devise and execute a systems-improvement process and apply Nine Principles tools and tactics to achieve results.

NINE PRINCIPLES TOOLKITS & WORKSHOPS

Engage in intensive learning workshops targeted to the immediate needs of the organization to address specific areas of priority and improvement.

9P DIGITAL PLATFORM

Connect and learn anytime and anywhere with access to digital resources for on-demand or guided learning and development.

OUR SERVICES

STRATEGIC PLANNING

Develop a shared vision and road map for future success.

ALIGNED SCORECARDS

Define annual success metrics and actions to achieve results.

STAKEHOLDER SURVEYS

Collect input and data from stakeholders and take action based on feedback.

LEADERSHIP SPRINTS

Build a process and cadence of short-cycle action planning with leaders.

EMPLOYEE ENGAGEMENT

Develop a fully engaged and "all in" workforce to achieve meaningful organizational results.

LEADERSHIP DEVELOPMENT

Develop leaders to be key enablers of continuous improvement and organizational excellence to ensure quality outcomes aligned to the strategic vision for success.

SERVICE EXCELLENCE

Intentionally engage employees in applying key strategies and practices for providing excellent service to stakeholders.

9P | NINE PRINCIPLES

FOR ORGANIZATIONAL EXCELLENCE®

The Nine Principles® were created by Quint Studer and informed by his work helping partner organizations develop a success-based organizational culture driven by evidence. They are the guiding beliefs and standards of practice that support excellence in any organization. The principles align to the Malcolm Baldrige Criteria for Performance Excellence. They present a guide for all professionals on the path to excellence. They identify the leader behaviors that maximize performance, support organizational excellence, and are essential to creating a success-based culture.

Principle 1: Commit to Excellence

Activate high-performing results while living out mission and values.

Principle 2: Measure the Important Things

Assess current status and track progress toward goals.

Principle 3: Build a Culture Around Service

Connect services to organizational values.

Principle 4: Create and Develop Leaders

Make leadership development a priority.

Principle 5: Focus on Employee Engagement

Build a top-performing workforce.

Principle 6: Build Individual Accountability

Create a self-motivating workforce.

Principle 7: Align Behaviors with Goals and Values

Align leadership and resources.

Principle 8: Communicate at All Levels

Show why, then describe what and how.

Principle 9: Recognize and Reward Success

Everyone makes a difference.

