

Collin County Community College District Board of Trustees

2. Finance and Audit Committee

April 21, 2026

Resource: Melissa Irby
Chief Financial Officer

DISCUSSION ITEM: Telehealth Access Services Agreement and Next Steps

DISCUSSION: Collin College has entered into a Telehealth Access Services Agreement with Baylor Scott & White Health (BSWH) to expand access to virtual healthcare services for eligible students, faculty, and staff. The agreement enables the College to provide convenient, technology-enabled healthcare resources designed to support student success, well-being, and retention.

Under the terms of the agreement, BSWH will provide access to a comprehensive telehealth platform that includes 24/7 acute care services, virtual primary care, care navigation, and behavioral health services. Services are delivered through the My BSWHealth platform and affiliated program partners, offering students, faculty, and staff timely access to medical consultations, therapy sessions, and care coordination.

Eligible participants include enrolled credit students, part-time faculty, and part-time staff. The College will provide enrollment data and conduct outreach efforts to ensure awareness and utilization of the services.

The agreement is effective through August 31, 2026.