Tech Report – 1/7/13

INCIDENTS BY STATUS

Last 10 Incident Requests

Period All

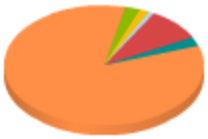
Work Queue --All Work Queues--

Refresh

Incident Totals

- [x] 11 New Request
  - 0 UNASSIGNED
    - 0 Assigned Just Work Queue
- [x] 3 Work In Progress
- [x] 103 Complete
- [x] 3 Closed Incident
- [ ] 0 Declined
- [ ] 0 Parts on Order
- [x] 2 Duplicate Request
- [ ] 0 Void
- [ ] 0 On Hold
- [ ] 0 Waiting More Information
- [ ] 0 Open Extended
- [ ] 0 Pending
- [ ] 0 Waiting Funding
- [ ] 0 Deferred
- [x] 1 Forwarded
- [ ] 0 ReOpen

Work In Process



- New Request
- Work In Progress
- Complete
- Closed Incident
- Duplicate Request
- Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.