



Annual Report AR-3

Riverside County Evaluation Summary and Highlights

July 1, 2024 - June 30, 2025

County Evaluation Summary

Evaluation Activities Completed, Findings, and Policy Impact

Riverside County – First 5 Riverside County Children & Families Commission Turning data into durable prevention systems. First 5 Riverside County's FY 24–25 evaluation unified data from Apricot 360, the countywide START intake and Whole Person Health Score, RUHS-Public Health dashboards, and partner surveys to reveal how early investments are reshaping family outcomes and county policy. Analyses tracked unduplicated reach, disparities, and model fidelity across all four Result Areas—linking numbers to systems change. Improved Family Support. Family Resource Centers operated with Community Health Worker—certified staff using the universal START intake, transforming the front door for prevention. Families reported strong developmental support but persistent access barriers. Continuous-quality-improvement work reduced paperwork and benefits cycle time. Policy impact: FRCs were formally designated as Riverside County's shared platform for cross-department referrals—a lasting shift toward “no wrong door” prevention. Improved Child Development. Quality Start Riverside County sustained reach at roughly 464 sites serving 16,000+ children 0–5, achieving 873 trainings and 4,179 quality goals. Capital partnerships with RCOE and cities added and preserved infant-toddler capacity in every district. RHAP scholarships (1,400 + since 2023) stabilized providers and expanded family choice. Policy impact: joint RCOE governance now anchors the facility pipeline around infant-toddler seats and workforce stability. Improved Child Health. HealthySteps and developmental screening reached 8,300+ children; Tier-3 services exceeded target by 33%. Braided Prop 10/CalWORKs/Medi-Cal home-visiting funding lifted enrollment 13% above target. Drowning-prevention partners delivered 2,745 swim lessons (101% of goal) guided by 911-call dashboards. Policy impact: HealthySteps moved from pilot to Medi-Cal infrastructure; braided financing and real-time injury prevention are now county standards. Improved Systems of Care. Shared dashboards across First 5, DPSS, and RUHS-Public Health illuminated racial and geographic inequities, driving 12 CQI projects that cut red tape and accelerated access. Every \$1 of Prop 10 leveraged ~ \$2.36 in co-funding. Policy impact: findings directly shaped 2027–2030 strategic priorities—scaling HealthySteps, RHAP, and the FRC platform to close persistent access gaps. Summary. Evaluation functions as Riverside County's prevention compass—showing measurable reach, faster pathways to help, and a clear return on collaboration.

County Highlights

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Riverside County – First 5 Riverside County Children & Families Commission Turning pilots into permanent pediatric infrastructure. First 5 Riverside County and its partners are transforming what prevention looks like in pediatric care. Through Medi-Cal managed care collaboration, HealthySteps shifted from short-term pilots to a standard element of pediatric practice—pairing universal screening with caregiver support and care coordination in clinical settings. Tier 3 services exceeded annual targets by one-third, and new referral pilots with Child Welfare and Early Start are connecting families before crises escalate. This durable prevention pathway is now embedded in routine care across multiple systems. Building a braided Home Visiting system that meets families sooner. By aligning Proposition 10, CalWORKs, and Medi-Cal resources under one coordinated entry system, First 5 Riverside County advanced a countywide, multi-model home visiting network that reaches families earlier and keeps them engaged longer. Streamlined referrals and data sharing through the START universal intake platform lifted enrollment and retention across all models—serving 556 families (13 percent above target). Families are increasingly connected during pregnancy and the first three years, rather than only at points of crisis. Expanding infant–toddler capacity while stabilizing the workforce. In partnership with the Riverside County Office of Education (RCOE) and local jurisdictions, First 5 Riverside County invested in a pipeline of early learning facility projects in every supervisorial district while sustaining Quality Start Riverside County supports at scale (approximately 464 sites serving 16,000+ children). Since 2023, more than 1,400 scholarships have strengthened provider stability and family choice through the Riverside Hybrid Alternative Payment Program (RHAP) —especially in rural communities where access to licensed care remains limited. Using real-time data to prevent harm and measure systems change. Riverside County is developing shared data dashboards to trigger rapid responses to preventable injuries such as near drownings, while continuous-quality-improvement (CQI) projects are reducing administrative delays and improving service coordination across programs. These data-driven approaches demonstrate that systems change can be measured, managed, and sustained—translating local innovation into long-term prevention infrastructure.

