

ADMINISTRATION RECOMMENDATION/REPORT

The District President recommends the Board of Trustees approves a contract to purchase telehealth/telepsychiatry services from TimelyMD for the District.

BACKGROUND

COVID-19 has brought to the forefront the importance of access to healthcare. Collin College's full-time employees are provided a comprehensive package of health and other insurance coverages as a part of the State of Texas' Group Benefits Plan, but many of the District's adjunct faculty, part-time employees and students have not had access to any health insurance benefits. Access to healthcare can relieve a layer of stress for students and employees facing health challenges. A pilot program was launched last year and approximately 700 students and employees enrolled in and utilized the benefit.

Request for Proposal (RFP) Number 4448 was issued to procure telehealth/telepsychiatry services. Seven (7) responses were received and evaluated by a team consisting of various department staff. Based upon evaluation scores, the proposal/bid submitted by TimelyMD is being recommended as the best value to the District.

IMPACT OF THIS ACTION

Providing these types of services can help attract and retain students, as well as highly-qualified adjunct faculty and part-time employees. These benefits also support Collin College's efforts to become the college of choice for our students and the employer of choice for our adjunct faculty and part-time staff employees.

BUDGET INFORMATION (INCLUDING ANY STAFFING IMPLICATIONS)

This purchasing request is for spend authorization of \$1,700,000 for four (4) years, which is budgeted in the Student and Enrollment Services and Human Resources departments' FY21 operating budget and subsequent years' budgets, subject to Board approval.

MONITORING AND REPORTING TIMELINE

The contract term will be four (4) years beginning August 1, 2021 through July 31, 2025.

RESOURCE PERSONNEL

Kim Davison, Chief of Staff
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