

Memo

To: Superintendent Gina Butters, Weber School District Board of Education
From: Dr. Jennifer Boyer-Thurgood, Technical Services Director
CC: Dr. Robert Petersen, Dax Teuscher
Date: Aug 1, 2023
Re: Purchase Request

Board,

The Weber School District Technical Services department does all of the warranty and non-warranty repairs for Chromebooks used in our district. This team is DELL certified and paid by DELL to complete the warranty repairs for Chromebooks within their first year of use. Completing warranty repairs within-district instead of shipping them to DELL allows warranty repairs to be completed efficiently and for student devices to be returned to students within two weeks. Warranty parts are provided by DELL at no cost.

After the first year of use, Chromebooks are no longer under DELL warranty. Weber School District warranties all Chromebooks through the life of the Chromebook. Students are charged for replacement parts due to physical damage but are not charged for replacement parts for any other issues. Replacement parts are stocked and used on demand to ensure that student devices are repaired and returned to students within two weeks.

We currently purchase replacement Chromebook parts through two different vendors, PC Parts and AG Repair. These vendors were selected through an RFQ done during the 2022-2023 school year. Each vendor was awarded a 3-year contract.

This memo is a notification of the intent to continue for the second year with both of these vendors. The amounts to be spent in the 23-24 school year are estimated to be \$75,000 per vendor. These estimated costs are based on the amounts spent in the 22-23 school year.

Thank you for your consideration of this purchase. As always I appreciate your continued support of technology in the district. If I can provide you with further clarification or answers to questions, please contact me at 801-476-7979.

Thank you.



Dr. Jennifer Boyer-Thurgood
Director of Technology